



USER MANUAL

COMPUTRAC[®] MAX[®] 2000 MOISTURE ANALYZER OPERATION MANUAL

July 1996

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Computrac MAX-2000

User's Manual

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PACKING and SHIPPING INSTRUCTIONS

The MAX-2000 uses a delicate and very sensitive electronic force balance to measure small weights and weight losses. Movement, handling, and packaging of the instrument must be done with EXTREME CARE to avoid permanent, expensive damage internally.

UNPACKING

Unpack the instrument carefully and set it down gently. Select a place where it will be safe from bumping, jarring, and excessive vibration.

For all shipments, boxes and packing materials are available from AZI. Call AZI Customer Service at (800) 528-7411 or (602) 470-1414 for additional shipping information when returning a unit for repair.

Retain all packaging materials for any future shipment of the instrument. If the instrument is returned to Arizona Instrument for any reason, it must be placed in the original packaging materials which have been tested and proven to be effective protection during shipment.

REPACKING FOR SHIPMENT

Remove the pan support, balance adaptor and circular balance cover from the test chamber. Wrap and package them in their own box.

Pack the MAX-2000 and the small box containing the heat shroud/pan support in a Computrac MAX-2000 shipping container, using the packing figure supplied on the box as a guide.

If proper shipping materials are not available, contact AZI Customer Service at (800) 528-7411 or (602) 470-1414 to have a set (AZI Part Number 751-0008) sent to you.

AZI WILL NOT BE RESPONSIBLE FOR SHIPPING DAMAGE.

IF YOU RETURN THE INSTRUMENT VIA ANY OTHER SHIPPER THAN FEDERAL EXPRESS, YOU SHOULD INSURE IT FOR FULL VALUE.

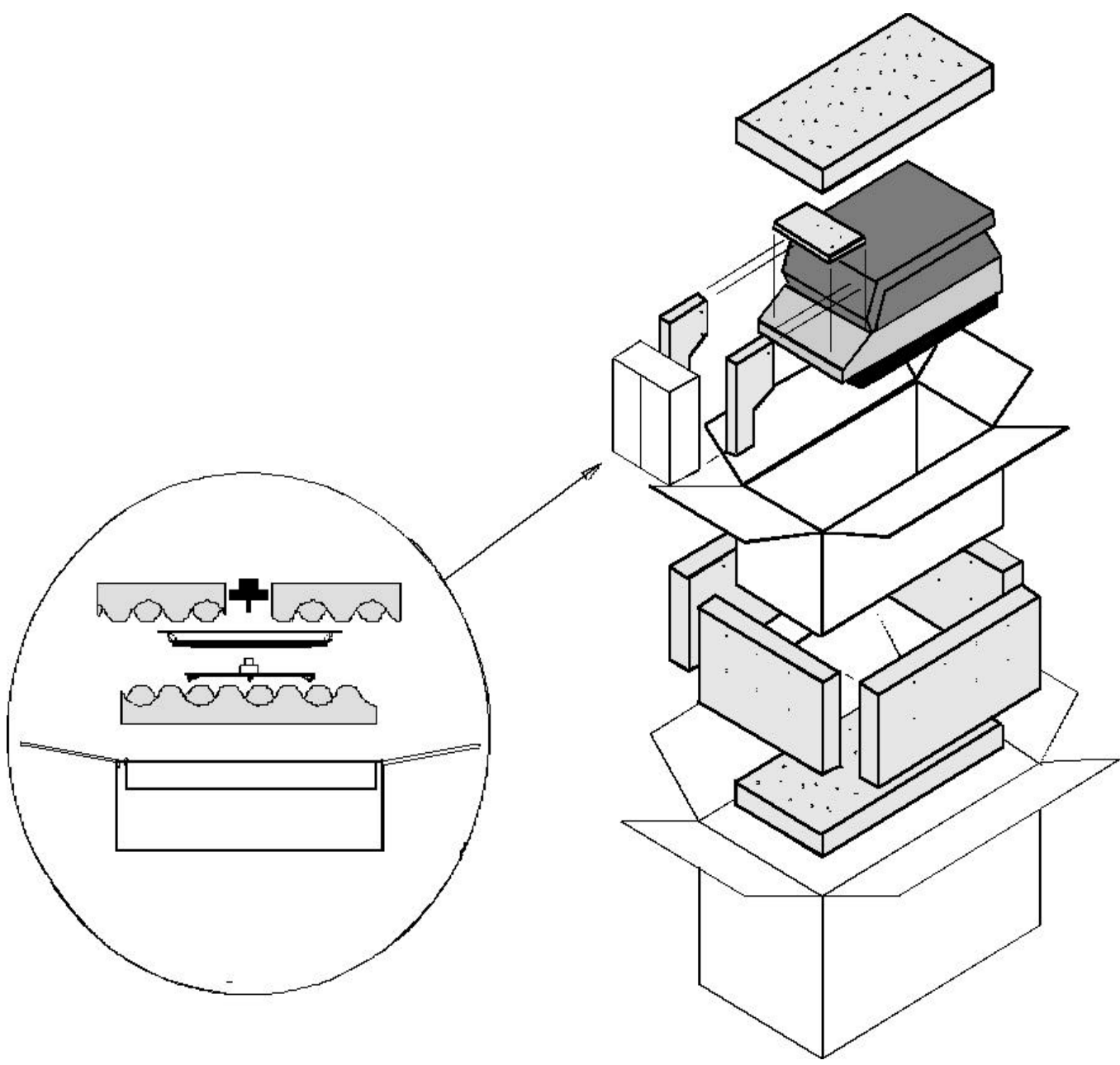


Figure 1 MAX-2000 PACKING DIAGRAM

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1 INTRODUCTION

The Arizona Instrument MAX-2000 is a high performance moisture analyzer. It uses the proven loss-on-drying method to detect the volatile content of a sample of test material. The instrument uses Arizona Instrument's pioneering prediction method of automatically ending a test to provide accurate results in the shortest possible time.

CAUTION: The MAX-2000 uses a delicate and very sensitive force balance to weigh samples and record very small weight losses. The balance is capable of measuring weight to a resolution of 0.100 milligram, over a sample weight range from 150 milligrams to 40 grams. Careful handling is necessary to prevent damage to the balance. With proper care, the instrument will provide years of dependable service.

Typically, the instrument result is precise to better than:

20% CV (coefficient of variation) from 0.005% - 0.010%

10% CV from 0.010% - 0.100%

2.0% CV from 0.100% - 100%

It will test at temperatures from room temperature to 275°C, controlled to a precision of plus or minus one degree. The advanced heat control program brings the sample up to temperature in less than three minutes. Depending on the rate of volatilization of the sample moisture, test results are available in as little as two minutes, twice as fast as older instruments of this type.

The instrument is programmable through the simple to understand front panel menu system. For plant control purposes, the programming features can be placed under access code control, preventing unwanted changes to operating parameters. Advanced computer circuitry enables the instrument to store test parameters for 31 different materials. On-board memory can save 62 test results and allows selective analysis of mean, mean deviation and coefficient of variation of test sets for X-bar reports. Test data can be printed and may also include graphical representations of the drying process. Test data is stored and can be sent directly to a personal computer.

The MAX-2000 printer output is compatible with the Centronics parallel printer interface, widely used as the standard personal computer printer format. To print drying curves, an IBM or Epson-compatible, graphics-capable printer is required.

2 GETTING STARTED

This section is for those who can't bear to take the time to read instruction manuals before trying things out.

Call Arizona Instrument (AZI) Customer Service or your Sales Representative at (800) 528-7411 or (602) 470-1414 if you have any questions about the items below.

For those familiar with moisture analysis instruments, the MAX-2000 should be simple to operate. If you are unfamiliar with this technology, **please read all of the sections of this manual before attempting your first analysis.** The section starting at SYSTEM DESCRIPTION (page 14) provide the detail on the instrument, operating principles, and sampling.

2.1 INSTRUMENT SETUP

Setting up your instrument for operation requires just a few steps. For more detailed information on hardware assembly, see the section on SYSTEM DESCRIPTION on page 14. Listed here are the main steps.

Carefully unpack the instrument and locate the following items:

MAX-2000 (AZI part number p/n MAX-2000)
Smaller box containing a pan support (AZI p/n 355-0016), balance adaptor (AZI p/n 300-0122), and balance cover (AZI p/n 300-0113)
MAX-2000 accessory kit (AZI p/n Y990-0062)
Line cord (AZI p/n 200-0002)
Package of sample pans (AZI p/n 990-0008 or 990-0010)
Test weights: 3 grams (AZI p/n 690-0003)
5 grams (AZI p/n 690-0004)
20 grams (AZI p/n 690-0007)
Tweezers (AZI p/n 690-0012)
Hex wrench (AZI p/n 690-0011)
This MAX-2000 user's manual (AZI p/n SS-189)
Optional accessories:
Printer (AZI p/n 990-0044)
Printer cable, 6' (AZI p/n 600-0105)
RS-232 cable [null modem for computer interface] (AZI p/n 6000-1044)
Temperature calibration module (AZI p/n 600-0120)
Filter paper (AZI p/n 990-0003)
Shroud gasket [Recommended for samples with less than 0.5 percent moisture content only.] (AZI p/n 300-0114)

Please save the shipping box (AZI p/n 751-0008) for future use.

Location Selection

Select a location for the instrument that is:

- Firm and level,
- Free from vibration that will affect the balance measurements,
- Close to an isolated power outlet that will provide dedicated electrical power, and
- Away from the direct flow of a fan or heating/air-conditioning outlet that might produce lifting force on the balance.

Install the pan support.

PROPER PAN SUPPORT INSTALLATION IS CRITICAL TO PREVENT INSTRUMENT DAMAGE TO THE BALANCE! Follow the step-by-step instructions beginning on page 17.

Connect the nitrogen purge lines if used (page 22).

Connect a printer if used (page 24).

Connect a computer if used (page 27).

Ensure the AC power receptacle is set for the correct voltage (120 or 240 VAC) (page 20).

The MAX-2000 will draw up to seven (7) amps. Ensure the instrument is plugged into its own **DEDICATED and GROUNDED** electrical power outlet. Do not put it on a circuit with motors, blenders, heaters, coolers, grinders, or other high current electrical devices. However, a low current (less than one amp) device would be safe.

Turn the instrument on by pressing the switch on the back of the analyzer above the power receptacle.

Adjust the contrast as necessary to view the screen display.

The MAX-2000 is now ready for use.

2.2 INSTRUMENT FAMILIARIZATION

- 2.2.1 Before beginning the first moisture analysis, allow the instrument to warm up for 30 minutes. After this warm up, calibrate the balance using a clean sample pan and the 20 gram weight provided. (See CALIBRATE BALANCE on page 51.)
- 2.2.2 To become familiar with the instrument and to ensure proper calibration, run a weight test. Select the pre-programmed WEIGHT TEST memory start. Use the five gram and three gram weights supplied with the instrument. Start a test by pressing the “START” key. When instructed to “Load Sample,” put both weights on the sample pan. After the MAX-2000 has finished weighing the sample, and the DATA DISPLAY appears, open the lid and remove the smaller weight. Wait for the test to end. The indicated weight loss percentage should be 37.500%, +/- .020% for a test using the five and three gram weights.



Figure 2 MAX-2000 OPENING SCREEN

2.3 TEST PROCEDURE

- 2.3.1 This section on TEST PROCEDURE briefly describes the steps in running a test on a product sample. For a more complete description on testing and sampling, see the PERFORMANCE ENHANCEMENT section that starts on page 65.

CAUTION: Mechanical stops offer some limited protection to the balance mechanism from overload damage caused by vertical forces. To prevent damage to the balance, use care not to push, pull, or bump the sample pan support excessively.

- 2.3.2 Obtain a sample of test material and transport it in an airtight container to prevent moisture gain or loss through contact with the atmosphere. If the instrument has already been configured for your test material, simply place a clean sample pan on the pan support, press “START” and follow the instructions displayed on the screen.
- 2.3.3 Press the “Help” key any time to find out where to look in the user's manual for information about the function or option. See later sections of this manual for detail on testing a new material (page 65, PERFORMANCE ENHANCEMENT) and storing the test setup for future use (page 33, MEMORY START MENU).
- 2.3.4 For the test, set the temperature to an appropriate value for your first sample. If you are using a reference method such as an air or vacuum oven, use the same temperature for this first sample determination test.
- 2.3.5 Continue as before, by installing a clean dry sample pan and pressing “START.” When LOAD SAMPLE appears on the display, add sample. (For best results, if the instrument displays LOAD SAMPLE, but the balance stored a tare weight greater than +/- .0003 grams, press the “START” key again. If it will not zero, quit the test and start again.) Load the sample taking care to distribute it evenly across the width of the pan to get the fastest and most accurate results. To load difficult samples more easily, remove the sample pan from the instrument after the sample has been placed on the pan and place it on a work surface. Spread the sample as required. Then replace the loaded sample pan on the pan support and close the cover.
- 2.3.6 To initially determine performance on a given product, under a given set of test conditions, repeat each test five or more times to obtain reliable information about the mean deviation of a typical result. Each test result is automatically stored, recording the date, time, and test setup name. The instrument will calculate the mean, deviation and coefficient of variation (relative mean deviation) of a set of tests. (Select “Menu” from the front panel of the TEST DATA screen, then go to the STORED DATA MENU, ANALYZE STORED DATA.)

3 SYSTEM DESCRIPTION

3.1 HARDWARE

The MAX-2000 is a high performance loss-on-drying moisture analyzer. It consists of a small convection air oven, a weighing mechanism with a resolution of 0.1 milligrams and a full scale range of 40 grams, and a backlit, graphic liquid crystal display. A microprocessor controls the test process, does all necessary calculations, and oversees data handling and communications. A small fan maintains the electronics at a stable, low temperature. Provisions for connection of a printer and serial communications devices are provided at the back. The power input module can be set for either 100-120 volts or 220-240 volts (**Figure 8**, page 20).

3.2 HEATING SYSTEM

The sample heating system is designed to remove volatile components from the sample as quickly as possible, while maintaining accurate temperature control to prevent sample degradation. Oven temperature is measured with a platinum resistance device (RTD), mounted in a rugged metal tube to prevent damage and dislocation. Temperature control accuracy is within one degree of the set value after equilibrium is reached. The 700 watt heater reaches equilibrium in 90 to 180 seconds, depending on the difference between the starting temperature and the setpoint. Closed loop feedback control assures a constant temperature even if power line voltage varies during the test. Heat is automatically turned off when the test is completed. Open the lid to speed cooling for the next test, if needed.

3.3 PREDICTION FEATURE

The MAX-2000 uses an advanced version of the AZI moisture prediction system to speed test results, and to automatically end each test. The prediction system relies on the fact that most samples exhibit a weight loss trend such that the rate of volatilization is proportional to the amount of volatile material remaining in the sample. The resulting weight trend approximates an exponential function, and the prediction algorithm models this exponential function continuously, updating the prediction each second. When the prediction is sufficiently stable and reliable, the test ends and the predicted endpoint is displayed and printed if an accessory printer is attached. Proper selection of the ending criteria can greatly improve the test times and repeatability. See the section on ENDING CRITERIA, page 37, for more information about this subject.

3.4 CONTROLS

- 3.4.1 The front panel controls consist of two arrow keys at the left which adjust the display CONTRAST, five small keys below the display labeled Help, ◀, ▶, ▲, ▼ and a large “START” key at the right side of the panel.



Figure 3 MAX-2000 FINAL TEST SCREEN

- 3.4.2 The “START” key is pressed to inform the instrument that a moisture determination is to begin. If all system parameters have already been selected, no other key strokes are required to complete a test. Simply follow the steps as they appear on the screen, and wait for the audible signal at the end of the test.
- 3.4.3 The “Help” key can be pressed at any time to display a reference to the section number in this user's manual that deals with that screen.
- 3.4.4 The four arrow keys (◀, ▶, ▲, and ▼) are used to navigate through the menu system, and to respond to prompts on the screen. As an example, the ▼ key (down arrow) can be pressed any time during a test to end the test. The “Quit” prompt above the key indicates that the test will be canceled when the key is pressed.
- 3.4.5 When using the menu system to change a numeric value, such as temperature, use the right and left arrow keys to select the digit to be changed, and the up and down keys to increase or decrease the value of the digit. When the changes are completed, use the right arrow key to move the cursor off the end of the number to show completion, and the up or down keys to accept or cancel the changes made. Prompts to remind the user of these conventions are always displayed above the keys when in the value changing modes.

3.5 DATA OUTPUT

3.5.1 Test results are displayed on the main panel and can be sent to a printer or to a computer.

3.5.2 The LCD screen can display a graphic depiction of the moisture curve (weight loss percentage) and predicted final value during the test, if desired. This information is helpful in learning the proper test parameters for a new sample material.

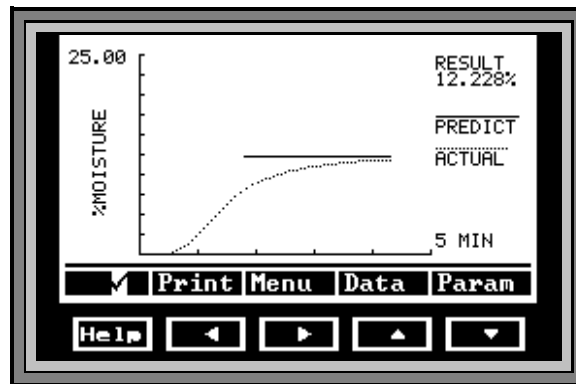


Figure 4 GRAPHIC DISPLAY

3.5.3 At the lower left, just above the “Help” key, one of five small icons is always displayed.

The left-most icon is a small rotating triangle, which shows that a test is in progress. When the test is completed, rotation will stop. The next icon position to the right shows if the lid is open. The center icon looks like a light bulb, and it shows that power is being applied to the heater. The next icon position, a check mark, indicates a test is done. The last icon on the right is a tilted balance, and it shows that the weighing mechanism is being adjusted in preparation for a moisture determination.. If the balance icon is displayed, then the balance is momentarily unstable or off-line..

3.5.4 The MAX-2000 can output data to a printer or to a computer for storage. For printer output, connect a standard PC parallel printer to the MAX-2000 printer port. For communications with a computer, connect a null modem cable between the MAX-2000 RS-232 port and a computer running communications software (not provided by AZI). Call Arizona Instrument Customer Service for more information on this software.

3.6 WEIGHT DISPLAY

- 3.6.1 The internal balance weight reading is always visible on the screen when in the operating mode.
- 3.6.2 While loading the sample, the weight is displayed in grams at the bottom of the screen and on a horizontal bar at the top. The nominal weight is entered under SAMPLE SIZE OPTIONS. Add the sample so that the solid bar is at or near the optimal weight.

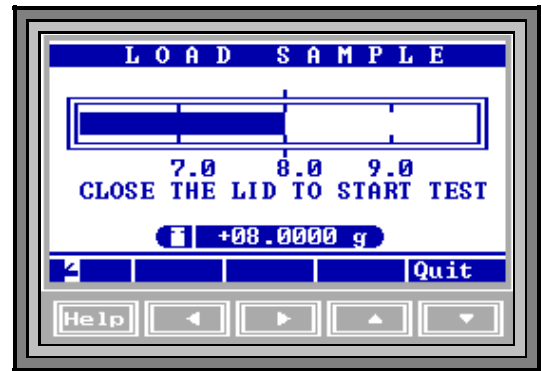


Figure 5 WEIGHT DISPLAY

- 3.6.3 While a test is in progress, the horizontal bar is not displayed. Only the weight in grams is displayed at the bottom center of the screen (shown as +08.0000 grams in **Figure 5**).
- 3.6.4 After “START” has been pressed, a weight error message may appear on this screen. For example, if no pan or pan support is on the balance, UNDERLOAD will be displayed. If the weight on the sample pan exceeds 40 grams, OVERLOAD will be displayed. If an empty sample pan is in place, and either of these displays appear, **turn the unit off**, remove the sample pan, pan support, and the circular balance shield. Clean any debris found beneath the balance cover. Reassemble the parts and be sure that no mechanical interference is present. It may be necessary to calibrate the balance (see page 51). If these measures fail to restore normal function, call AZI Customer Service at (800) 528-7411 or (602) 470-1414 for assistance.

4 INSTRUMENT SETUP

Unpack the instrument as previously described on page 3.

SAVE THE BOXES AND ALL PACKING MATERIALS. IF THE UNIT IS SHIPPED FOR ANY REASON, THE INSTRUMENT MUST BE SHIPPED IN ITS PROTECTIVE PACKAGING MATERIALS.

Check the packing list with the MAX-2000 to ensure that all items have been received.

Remove the instrument from its protective wrapping, and place it on a firm, level work surface. Be sure there is enough clearance at the back for the power cord, and above the unit for the cover. If the instrument is cold, for example if received in cold weather, it may need to warm up to room temperature to allow the display and other electronics to work properly.

4.1 INSTALLATION OF BALANCE PAN SUPPORT

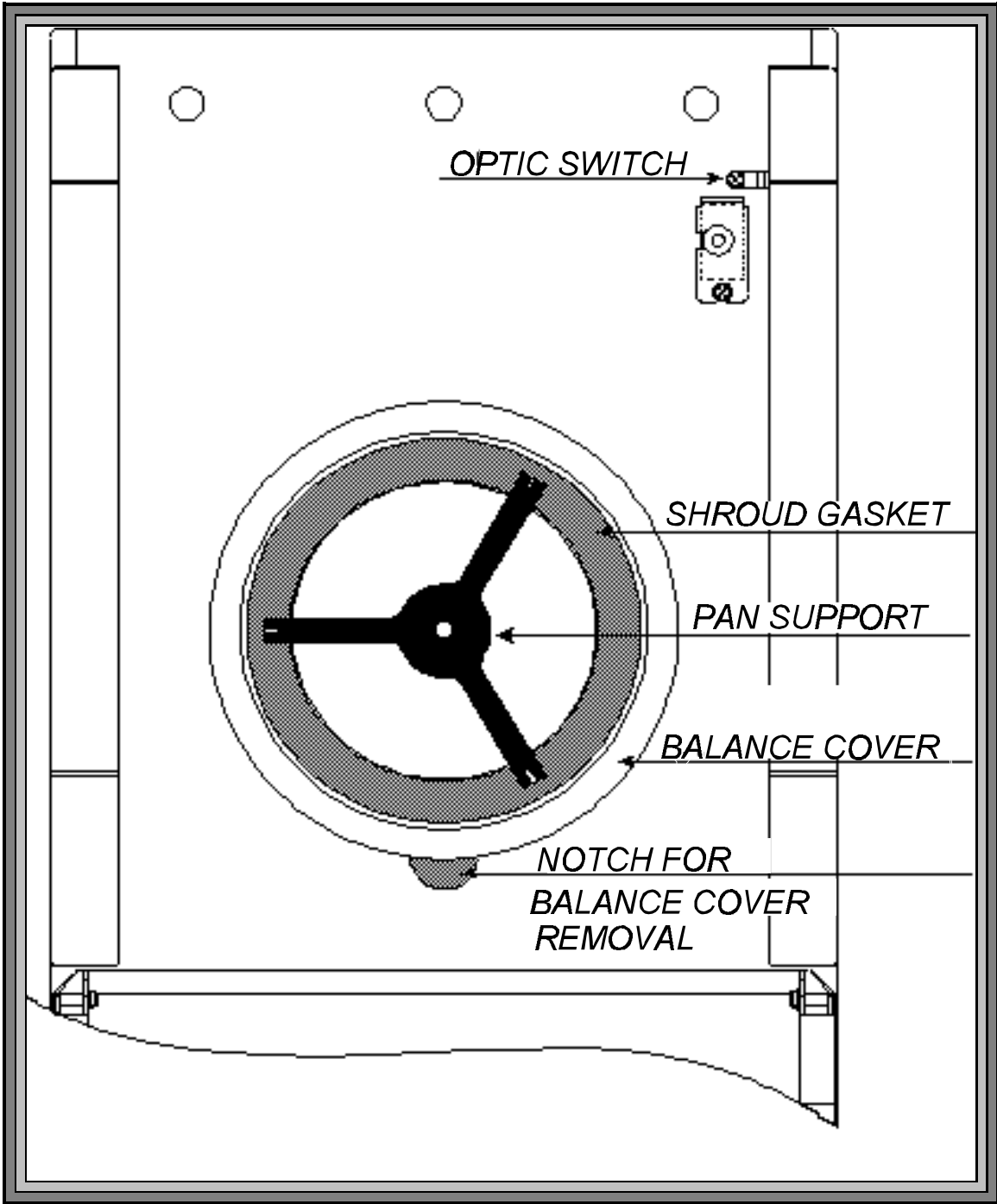


Figure 6 MAX-2000 ASSEMBLED HEAT TABLE

NOTE: The white foam disk that is found on top of the chassis, and held in place by three tapered pins on the heat table is there for insulation.

DO NOT REMOVE IT.

4.1.1 Open the lid by lifting the handle just above the display.

Remove the balance cover/balance adaptor assembly from its packing box.

The pan support is in the top opening of the balance cover. The balance adaptor is below the balance cover and aligned with the pan support. Test the fit between the balance adaptor and the pan support to be sure it is snug. See **Figure 7**.

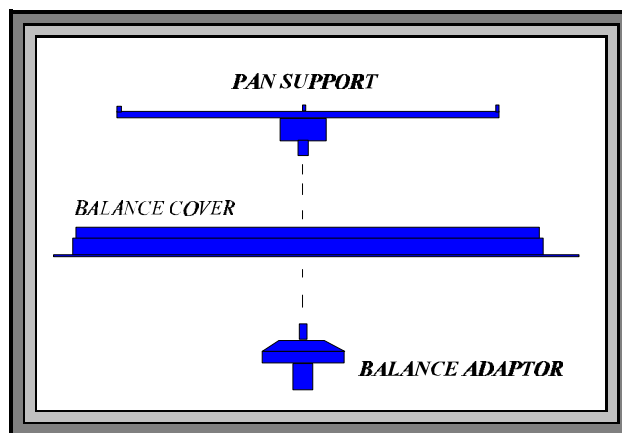


Figure 7 ADAPTOR/SUPPORT ASSEMBLY

Align the holes in the bottom of the balance cover with the pins on the heat table.

Allow the balance adaptor to gently drop through the hole in the heat table and into place on the tapered force balance shaft.

Gently align the balance cover to the tapered pins and press into place.

4.1.2 Check the clearance between the pan support arms and the balance cover by observing the space between the arms and the balance cover. The clearance should be about one millimeter. If the clearance is considerably different than one millimeter or the pan support appears to be crooked, then call AZI Customer Service at 800-235-3360 or 602-470-1414.

4.2 AC POWER CONNECTION

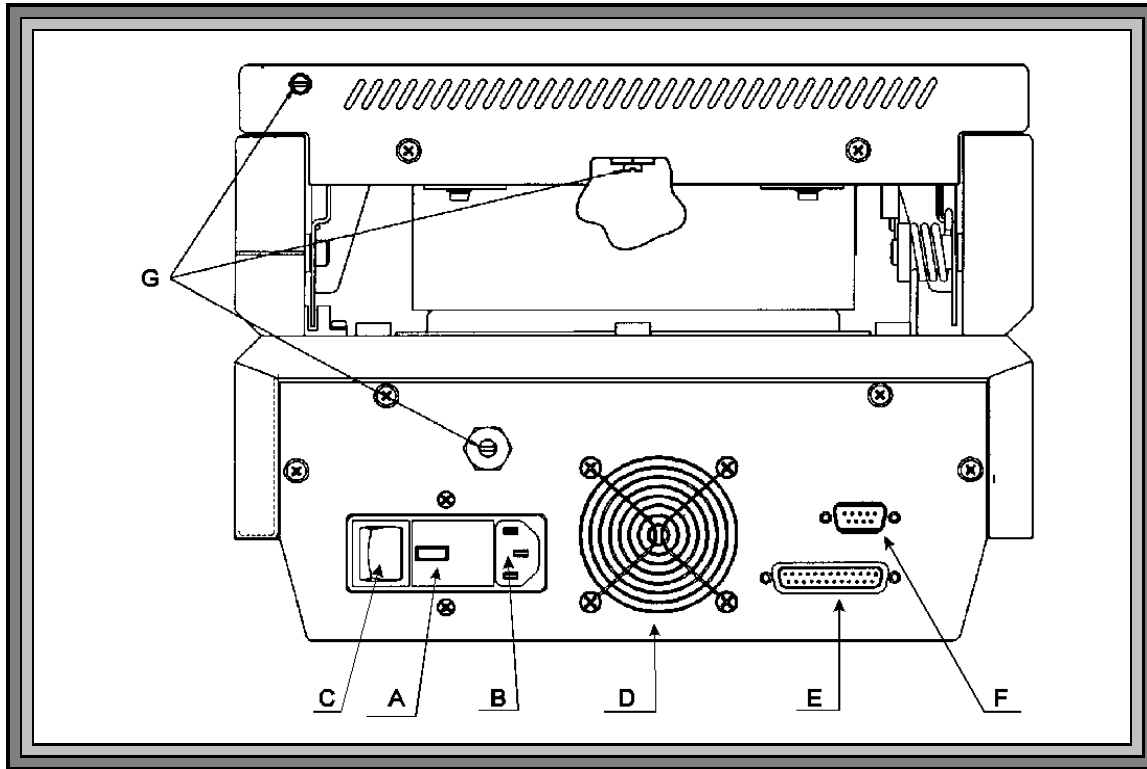


Figure 8 MAX-2000 REAR VIEW

Labeled: Voltage Requirement/Fuse Holder (A), Power Receptacle (B), Power Switch (C), Nitrogen Purge Filter (G), Fan (D), Printer Interface (E), RS-232, 9 Pin Computer Interface (F)

- 4.2.1 The MAX-2000 can be used with either 120 or 240 VAC. Check the setting on the fuse holder ("A" on **Figure 8**) for correct voltage (100-120 or 220-240 volts) from your power receptacle.
- 4.2.2 To change from 110 to 220VAC, or from 220 to 110VAC:
- Remove the tab in the fuse holder and reverse the small card inside.
 - Change the fuse: a 100-120 unit should have an eight (8) amp slow blow fuse, (AZI P/N 190-1001) and a 200-240 unit should have a (4) amp slow blow fuse (AZI P/N 190-1002).
 - Slide the card in the center of the fuse holder out, turn it around, and slide it back in so that the correct voltage shows through the window ("A" on **Figure 8**).
- 4.2.3 Remove the power cord from the packing material and insert the rectangular end into the power receptacle ("B" on **Figure 8**) at the rear of the instrument. Be sure

- 4.2.4 that the power switch ("C" on **Figure 8**) located above the power receptacle is in the off (O) position.
- 4.2.5 The power source outlet used by the MAX-2000 **MUST BE GROUNDED**. (If you are not sure if the socket is grounded, check with your plant electrician before proceeding). The MAX-2000 will appear to function correctly even if the socket is not grounded, but there is a danger of possible electrocution! If grounded outlets are not available, consider using a ground fault interrupter to protect personnel against electrical shock.
- 4.2.6 Also, noise on the power lines may affect accuracy. A dedicated AC power line or an isolation transformer for the MAX-2000 may be beneficial in eliminating this noise.

4.3 PRINTER AND/OR COMPUTER SETUP

- 4.3.1 If you have a printer, connect it to the larger of the two "D" connectors ("E" on **Figure 8**) at the rear of the instrument. Use any standard Centronics parallel PC printer and printer cable. (Test information will print at the end of each test, or at preset intervals. For more details, see PRINTER SETUP on page 24 and REPORT CONTROL OPTIONS, page 56.)
- 4.3.2 If you would like data output to a computer, attach a null modem cable to the 9-pin, RS-232 connector ("F" on **Figure 8**). See the section on DATA OUTPUT TO A COMPUTER, page 27 for more information.

4.4 POWER ON

- 4.4.1 Make sure instrument is OFF. Plug the power cord into a power outlet. Press the MAX-2000 power switch ("C" on **Figure 8**) at the end marked (I). Observe that the fan ("D" on **Figure 8**) next to the power receptacle begins to rotate. If it does not, check to be sure that power is present at the outlet being used.
- 4.4.2 Observe that the front panel screen is illuminated, and the AZI logo appears momentarily. Adjust the screen contrast with the large up/down arrows at the left of the front panel, labeled CONTRAST. If no text is visible on the screen, press and hold the up arrow for thirty seconds, then press and hold the down arrow for fifteen seconds. (NOTE: In some situations, when the instrument has been exposed to cold temperatures, the display may appear to be erratic. In those situations, open the display panel and allow the instrument and the display to warm up to room temperature.

4.5 NITROGEN PURGE SETUP

- 4.5.1 Some applications (such as black liquor solids analysis) require the use of a nitrogen purge to remove volatiles from the chamber. If a nitrogen purge is to be used, and your instrument is factory equipped with the "nitrogen purge" option, attach the diffuser to the inside of the heater box and the hose barbs and tubing to the round ports on the rear of the lid and instrument body ("G" on **Figure 8** on page 20).

CAUTION: Use of nitrogen or other inert carrier gas does not create an explosion-proof system.

4.6 MAX-2000 N₂ PURGE CONVERSION

- 4.6.1 Open the heater lid.
- 4.6.2 Remove the plug which is centered in the heater ring.

NOTE: Use caution when installing the muffler. Tighten it finger tight only to prevent breakage.

- 4.6.3 Install the muffler and seal in the opening created by removing the plug.
- 4.6.4 Close the heater lid.
- 4.6.5 From the back of the unit, remove the plug located in the upper left corner (as viewed from the rear) of the heater lid.
- 4.6.6 Install the .007 orifice fitting (it has the green insert) into the opening created when the plug was removed.
- 4.6.7 From the back of the unit, remove the plug from the lower portion of the unit, (see **Figure 8**).
- 4.6.8 Install the .012 orifice fitting (it has the black insert) into the opening created when the plug was removed.

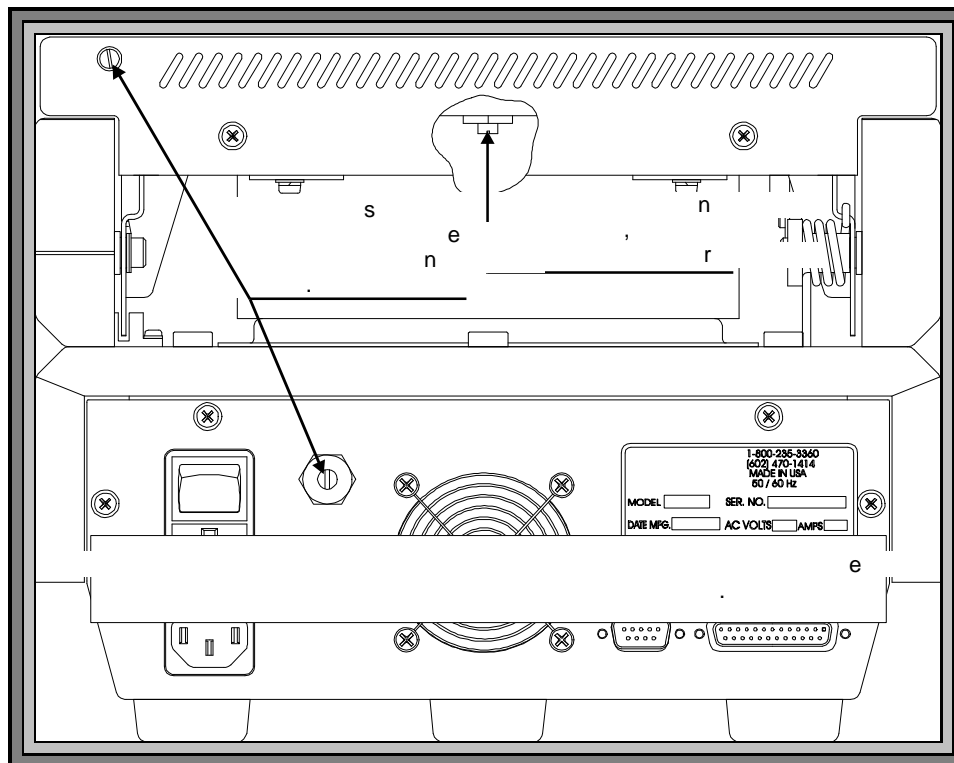


Figure 9 NITROGEN PURGE FITTING LOCATIONS

4.7 NITROGEN PURGE CONNECTIONS

4.7.1 The following materials will be required for the nitrogen purge setup:

- Nitrogen source/cylinder or other supplied inert gas source
- Two-stage regulator capable of regulating pressure to 5 psi
 - ▶ For cylinder applications: Multistage Gas Regulator for Compressed Air Cylinder, VWR #55850-150, # 55850-155 or equivalent, or Matheson Gas Products Brass Dual Stage Regulator, model 8L or equivalent
 - ▶ For supplied gas sources: Matheson Gas Products Model 3470 Series Single Stage Line Regulator, model 3471
- Tubing with a 1/8" (.31 cm) inside diameter (I.D.) And, 1/4" (.625 cm) outside diameter (O.D.)
 - ▶ Vinyl tubing (VWR #63013-029), or
 - ▶ Nalgene clear plastic tubing (Nalge #8000-0020, VWR #63015-368)
- Connector, 1/8" I.D., 1/4" O.D.
 - ▶ Nalge "Y" connector #6152-0250, VWR #62850-060, or
 - ▶ Any suitable 1/8" I.D., 1/4" O.D. "T" connector

4.7.2 Connect the regulator to the gas source/cylinder per the regulator manufacturer's instructions.

4.7.3 Use tubing to connect the outlet of the regulator to the connector.

- 4.7.4 Connect tubing from the connector's two outlets to the fittings on the rear of the unit.
- 4.7.5 Check that all fittings are gas tight and secure. Pressure should be deferred until the start of a test to conserve gas use. Flow rates between 4 and 5 psi are sufficient. **Figure 10** shows the nitrogen purge setup.

4.8 OUTPUT TO PRINTER

An optional data printer is available from AZI (pictured is printer example only). It connects to the printer port at the rear of the instrument. This port is

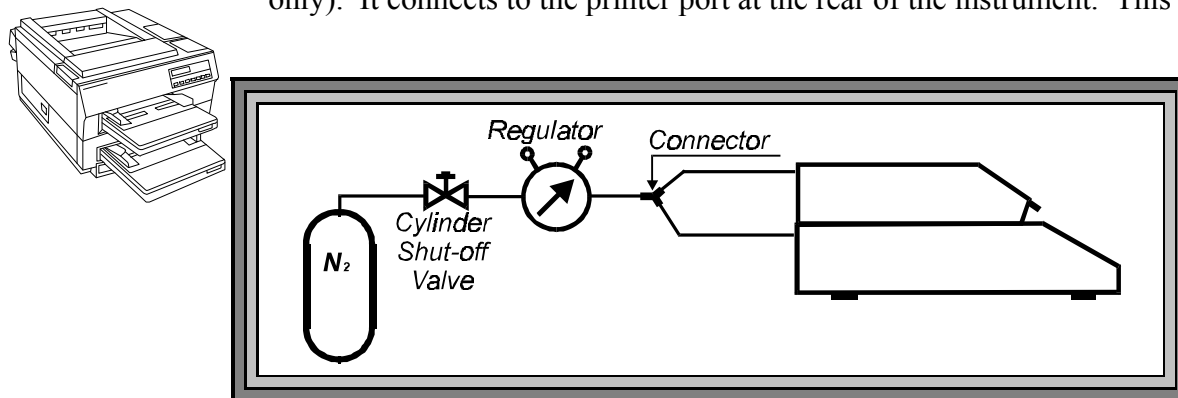


Figure 10 NITROGEN PURGE SETUP

a standard PC parallel printer port, so standard printers and cables can be used. The content of each message to be printed can be custom configured from the menu system. Normally, messages are only printed at the end of a test, but other types of reports are available from the menu. These same messages can also be directed to the RS-232 serial port at the back of the instrument.

4.9 ATTACHING AND CONFIGURING THE PRINTER

- 4.9.1 Unpack the printer, cable and paper. Install the paper according to the instructions in the printer manual. Plug the large end cable connector into its mating socket on the printer, and the small end into its mating socket on the back of the MAX-2000. Plug the power cord into the printer, and into a GROUNDED power receptacle. Turn the printer power on and observe that it lights up. Press the "ON LINE" button to bring the printer on line.

- 4.9.2 After the printer is attached, configure the MAX-2000 to the proper printer type, IBM or Epson compatible. (See printer manual for compatibility.)

NOTE: If the printer is supplied with the MAX-2000 from AZI, the unit is already programmed. If the printer is obtained from another source, refer to its manual for programming information.

- 4.9.3 To set up the MAX-2000, begin at the OPENING MENU and Press the “Menu” key. Press the “Down” key until the select bar is on SETUP MENU and press the “Selct” key.

- 4.9.4 The select bar should be on PRINTER SETUP so just press the “Selct” key.

- 4.9.5 The select bar should be on PRINTER TYPE. Press the “Edit” key, to allow the selection to be changed. Press the “Incr” key and “Decr” key to change the selection between IBM and Epson.

When the correct type is displayed, press the “Acpt” key to lock the selection into the MAX-2000 parameters.

- 4.9.6 Move the select bar to OUTPUT PORT and press the “Edit” key, to allow the selection to be changed. Press the “Incr” key or “Decr” key to change the selection between LPT, RS-232 and Both. When the correct port selection is displayed, press the “Acpt” key to lock the selection into the MAX-2000 parameters.

- 4.9.7 Select both ports if the output is to be directed to both the printer and the RS232 serial port for computer communications. (NOTE: The Both selection will cause data corruption through the RS-232 Serial Port if the graphic display information is selected. See page 27).

- 4.9.8 Move the select bar to AUTO FORM FEED and press the “Toggle” key to select between OFF and ON. When the correct selection is displayed, press the “Esc” key two times to return to the OPENING MENU.



Figure 11 PRINTER SETUP

4.10 ENABLE PRINTER OUTPUT

4.10.1 With the OPENING MENU displayed, press the “Menu” key to display the MAIN MENU. Go down to the SETUP MENU and press “Selct.” Highlight REPORT SETUP and press “Selct” again. With REPORT CONTROL OPTIONS highlighted, press “Selct” again.

4.10.2 With REPORT ENABLED highlighted, press the “Toggle” key, to select between YES and NO. Select YES to send the test results to the printer and NO to stop results from being sent to the printer.

4.10.3 Select REPORT START and press the “Edit” key. Press the “Incr” or “Decr” keys as necessary to select either START TEST, 1st PRED (first prediction), or TEST END.

4.10.4 Select REPORT INTERVAL and press the “Edit” key. Press the “Incr” or “Decr” keys to select an interval between the minimum of 02 seconds and the maximum of 99 seconds. Press the “Accpt” key to lock the selection into the MAX-2000 parameters.

4.10.5 Select INCLUDE GRAPH and toggle the NO to a YES if you want to print the graphic plot of weight and moisture loss during the test.

4.10.6 Press the “Esc” key to return to the REPORT SETUP MENU.

4.10.7 Move the select bar to REPORT ITEMS TO PRINT and press the “Selct” key. Move up and/or down through the list and select the items to be printed.

4.10.8 Press the “Esc” key until the OPENING MENU is displayed.

4.10.9 To verify that the MAX-2000 and the printer are connected and working together, run a weight test. The printer output is automatically enabled when either a weight test or a tartrate test is selected.

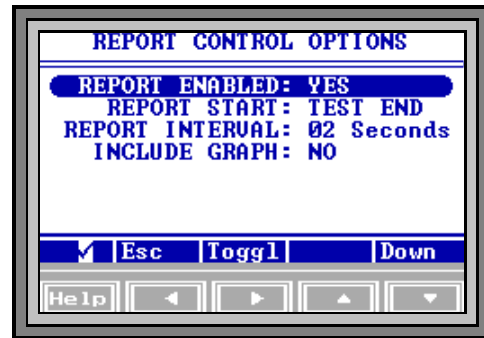


Figure 12 REPORT ENABLED

4.11 DATA OUTPUT TO A COMPUTER



If you wish to monitor the test with a computer, connect a null modem cable ¹ to the smaller of the two "D" connectors at the rear of the instrument. Use any serial port communications program (not provided) on your computer to read the messages emitted at the MAX-2000 serial port. The content of each message can be selected from the REPORT ITEMS TO PRINT menu which is described on page 57.

- 4.11.1 The MAX-2000 comes equipped with RS-232 communications available at a 9-pin standard serial communications socket at the rear of the instrument. The standard communications parameters used are 9600, N, 8, 1 (9600 baud, no parity, eight data bits, one stop bit). Refer to your computer communications program manual for instructions on configuring the PC to read this data format. The MAX-2000 is configured as an RS-232 DTE (data terminal equipment) device. The following table lists the pins used:

Pin #	Function	Explanation of function
1	N/C	
2	RX	Data in to MAX-2000
3	TX	Data out from MAX-2000
4	DTR	MAX-2000 is ready to send (not used in this release)
5	GND	Ground reference for signals
6	DSR	Used to indicate connected device is ready
7	RTS	Request to Send (not used in this release)
8	CTS	Clear to Send (not used in this release)
9	N/C	

- 4.11.2 Currently the MAX-2000 does not test to see if the connected device is actually ready (or even present), nor does it respond to a request by the connected device for status information.
- 4.11.3 Since the MAX-2000 can send data to both the RS-232 port and the parallel printer port at the same time, the same procedure to direct the output to the printer routes the output to a computer.
- 4.11.4 The same data is output to both the printer and the RS-232 ports. In version 3.04 if INCLUDE GRAPH is enabled on the REPORT CONTROL OPTIONS, graphic control codes will be sent to the RS-232 port. In version 3.05 or later, if RS-232 or Both is selected, page-break and graph will not be sent to the serial port, no matter what the other controls are set to. This might confuse analysis or data logging programs. If you have any questions about the instrument setup, please call AZI Customer Service at (800) 528-7411 or (602) 470-1414 for assistance.

¹ If the terms in this section are unfamiliar, consult a PC technician or an RS-232 reference manual such as "The RS-232 Solution," J. Campbell, Sybex Computer Books (1984) ISBN 0-89588-140-3.

5 MENU SYSTEM: INSTRUMENT CONFIGURATION AND OPERATION

The MAX-2000 is controlled by various parameters entered via the displayed commands and keyboard operations. This entire set of commands and displays is called the menu system, because each screen offers a series of choices, selected by specific keystrokes. Page 30 shows a diagram of the menu structure of the MAX-2000.

The menu system is arranged in a sequentially-accessed tree of screens.

5.1 The FINAL TEST screen will appear when the system is first started. This screen displays the current date, time, last test parameter set name, last test result, last elapsed test time, and the temperature setpoint. The current parameter set name and prompts relating to the function keys are in the center of the screen.

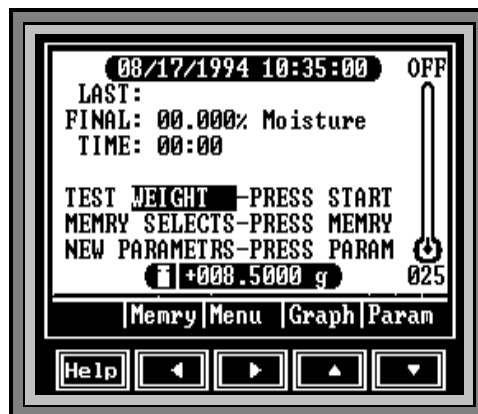


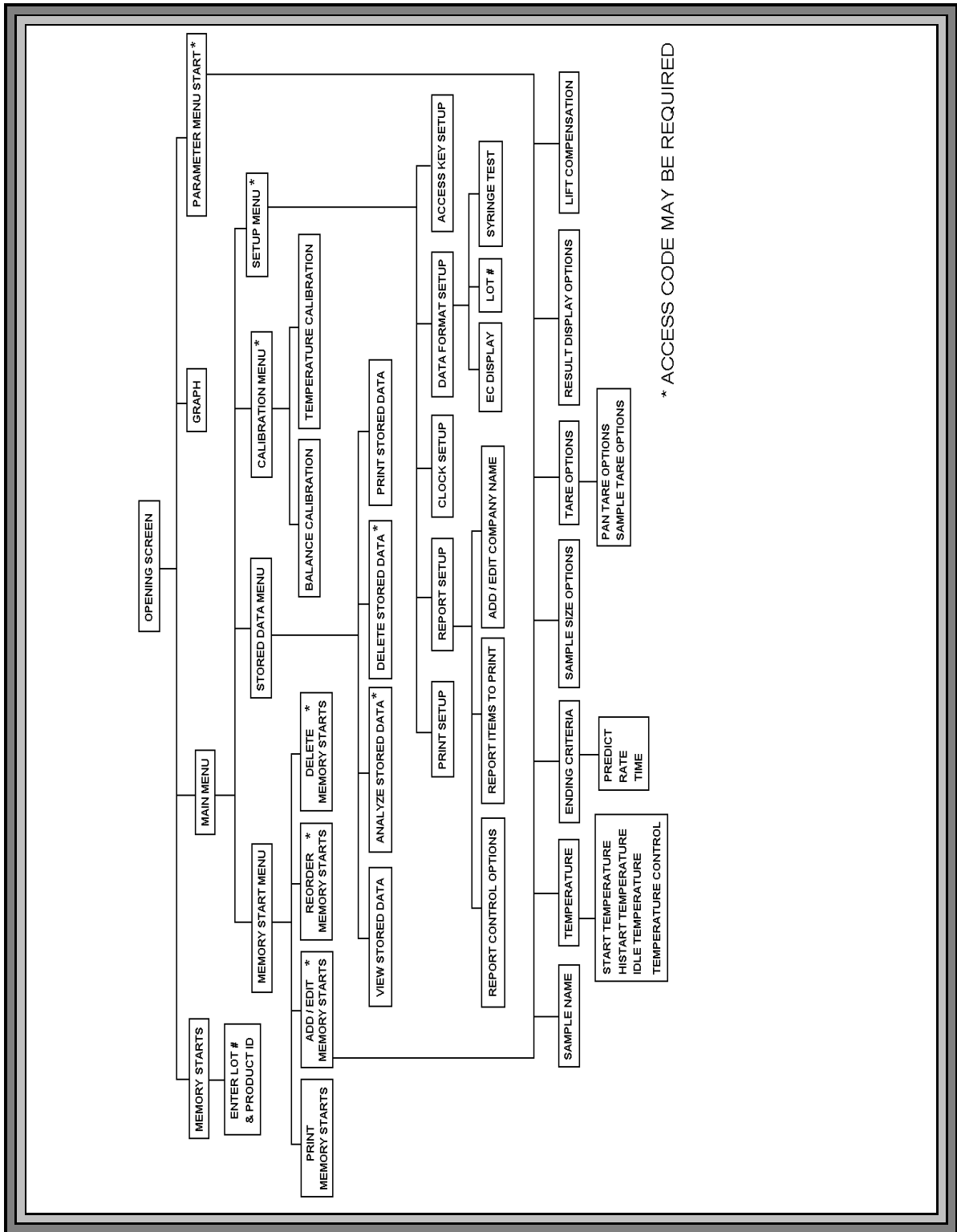
Figure 13 FINAL TEST SCREEN

5.2 When a test is completed, the values at the end of the test are displayed. They will be displayed until “START” is pressed to begin another test. A highlighted bar at the bottom of the screen shows the balance reading. At the right is a symbolic thermometer with the current heat chamber temperature displayed both graphically and numerically.

The bottom row shows prompts suggesting the function of the five keys arrayed across the bottom edge of the display. The “Help” key starts the help display. The left arrow key (“Memry”) goes to the stored sets of test parameters (memory starts). The right arrow (“Menu”) gets to the main menu of the menu system. The up arrow key (“Graph”) changes the display to a graphical display of the moisture content of the sample as a function of elapsed test time. If the test is complete, the full test is shown. If the test is in progress, a triangle at the bottom left will rotate and the current moisture trend is shown.

5.3 Once a test is under way, test parameters cannot be changed until the test is completed or terminated (“Quit” key). Before running a test, the down arrow key (“Param”) will access menus that allow the test parameters to be changed for the next test. The test temperature is the value most often changed. The manual describes methods of storing parameter sets for particular test materials in the section on the MEMORY START MENU (page 33).

- 5.4 The menu system can be accessed by pressing the “Menu” key at the FINAL TEST screen if the access code control system is not activated. If access code control is active, edits to the MENU will bring up a message asking for the access code. Successfully entering the correct code will then bring up the MAIN MENU.



* ACCESS CODE MAY BE REQUIRED

Figure 14 MAX-2000 MENU TREE

6 “MEMRY” KEY: MEMORY START SELECTIONS

6.1 The Memry menu branch lists the stored parameter sets used for various applications. This menu is accessed by pressing the button under the word “Memry” on the display.

6.2 Memory starts are numbered at the left, beginning with 00. A total of 31 different parameter sets can be retained in the system memory. Each has a unique number, and a user entered ID label. Memory starts 00 Weight Test and 01 Sodium Tartrate are preprogrammed for system verification. These are stored in non-volatile memory and cannot be changed. Memory start 30 is the CUSTOM parameter set. The instrument uses this set when first powered up, if no other memory start parameter set has been programmed and selected.



Figure 15 MEMORY START

This location is also used to store temporary parameter sets entered via the “Param” key at the DATA, GRAPH or TEST screen.

6.3 Memory start parameter sets numbered 02 though 30 are programmed by using the Menu options to configure the instrument as needed and to store and label the selected memory start parameter set. (See “MENU” KEY: ACCESSING THE MAIN MENU below).

6.4 To begin a test with a stored parameter set, access the MEMORY START MENU by pressing the “Memry” key at the FINAL TEST screen. Move the selector bar to the desired item with the up and down keys, and press the “START” key. Unless the LOT NUMBER function is selected (see the DATA FORMAT SETUP, page 59), the test will start immediately using the parameters stored under the selected label.

7 “MENU” KEY: ACCESSING THE MAIN MENU

At the FINAL TEST screen, pressing the “Menu” button will display the main level of the menu system. If Access Code control is active, a screen asking for the access code will appear prior to any edits of the stored parameters.

When the screen prompts for the access code, use the arrow keys to select the access code letters. When the last letter is entered, the menu will appear (if the access code entered was correct) or you will be returned to the NORM screen. See the section below on access control for more details.

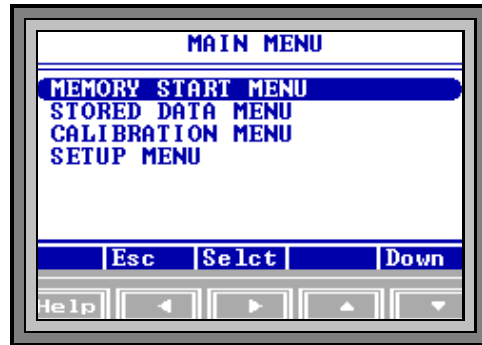


Figure 16 MAIN MENU

The list on the screen will show the menu branches available at any point.

From the MAIN MENU, the following functions are available:

MEMORY START MENU is used to make changes to stored parameter sets.

- ADD/EDIT MEMORY START
- REORDER MEMORY START
 - DELETE MEMORY START
 - PRINT MEMORY START

STORED DATA MENU is used to work with data from past moisture determinations.

- VIEW STORED DATA
- ANALYZE STORED DATA
- PRINT STORED DATA
- DELETE STORED DATA

CALIBRATION MENU is used to run balance and heater calibrations.

- BALANCE CALIBRATION
- HEATER CALIBRATION

SETUP MENU is used to change instrument default setups.

- PRINTER SETUP
- REPORT SETUP
- CLOCK SETUP
- DATA FORMAT SETUP
- ACCESS KEY SETUP

To select a menu item, move the selector bar down the displayed list to the function using the up or down arrow keys. If the list is longer than the screen space, a down arrow will be displayed at the far right bottom of the screen. If the bottom of the list is shown, and options exist above the top of the display, an up arrow will be displayed at the top right. The selected option is displayed at the top of the screen as a reminder. Press the “Selct” key to begin your selection, or the “Esc” key to return to the previous menu level.

7.1 MEMORY START MENU

This menu accesses and changes the stored parameter sets. At the FINAL TEST screen, press “Menu” to get the MAIN MENU. Select MEMORY START MENU and press “Selct.”



Figure 17 MEMORY START

Selecting any option from the MEMORY START MENU brings up the list of stored parameter sets. They are sequentially numbered from 00 to 30. Note that 00 ID: WEIGHT and 01 ID: TARTRATE are factory set in non-volatile memory and cannot be changed. In addition, 30 ID: CUSTOM can be changed through this menu or using the “Param” key at the FINAL TEST screen.

To change a set of parameters, select the number line to be changed and press “Selct.” This will bring up the EDIT TEST PARAMETERS screen. The sample parameters shown on this menu are the same as on the PARAMETERS MENU START shown on page 63, but a test cannot be started directly from here.

7.1.1 ADD/EDIT MEMORY START - Used to alter or create a stored parameter set.

EDIT TEST PARAMETERS SCREEN - Used to change the following parameters.

SAMPLE NAME - Enter an alphanumeric ID for this test

TEMPERATURES -Change test, histart and idle temperature set points

- ENDING CRITERIA -Change automatic test end methods
- SAMPLE SIZE OPTIONS - Change minimum and maximum sample size allowed
- TARE OPTIONS - Select tare method parameters
- RESULT DISPLAY OPTIONS - Select moisture, solids or dry weight basis
- LIFT COMP PCT - Change the amount of lift compensation

- SAMPLE NAME

To change the sample name for a parameter set, select SAMPLE NAME and press “Edit.” The cursor will be positioned at the first character of the name. Press and hold the “Incr” or “Decr” keys until the desired symbol appears. Then press “Right” or “Left” to the next character to be changed. Eight character positions are available.

Available characters are: all the uppercase English letters, digits 0 to 9, and 12 common punctuation marks and symbols. Move the cursor to the left or right to the first or last position and press “Acpt” to save the name. “Cancl” returns to the menu without any name changes.

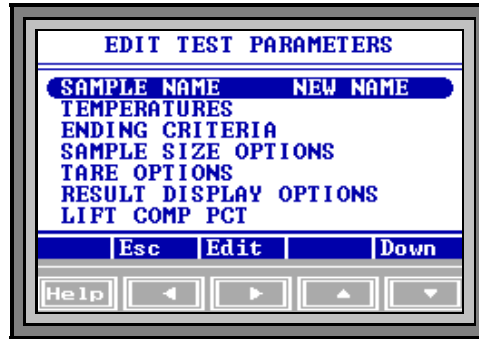


Figure 18 SAMPLE NAME

- TEMPERATURES

To change the temperature setpoint, use the up or down arrow key to move the selector bar to the TEMPERATURES option and press the “Selct” key. Move the selector bar to the particular temperature to be change, either the TEST TEMPERATURE, the TEST HISTART TEMP or the IDLE TEMPERATURE and press the “Edit” key.

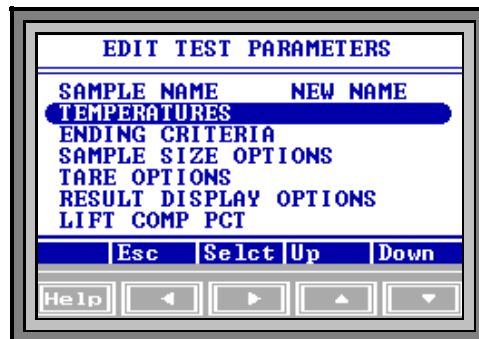


Figure 19 TEMPERATURES

- ▶ Test Temperature

The current setpoint is displayed after TEST TEMPERATURE. Press the “Edit” key. The cursor will be positioned at the first (most significant) digit. Use the up or down arrows to increase or decrease the digit value. Press the right arrow key to move to another digit, and change each appropriately. When finished, move the cursor to the end digit and press the key labeled “Quit.” To register the change, press the key labeled “Acpt.” To cancel

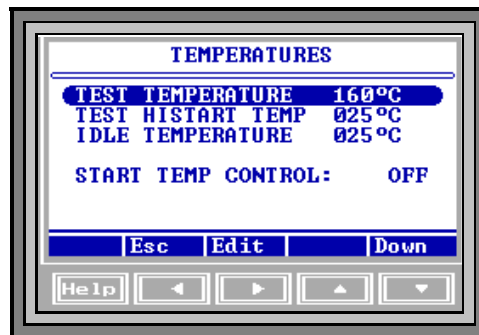


Figure 20 TEST TEMPERATURE

the change, press the key labeled “Cancl.” The display remains at the TEMPERATURES screen.

► Hiestart Temperature

Test speed may be increased for some samples by using the MAX-2000 TEST HISTART TEMP option. The principle behind this feature is that some samples contain free (surface) and bound moisture. This surface moisture can be quickly driven off at temperatures greater than the temperature normally used for that product.

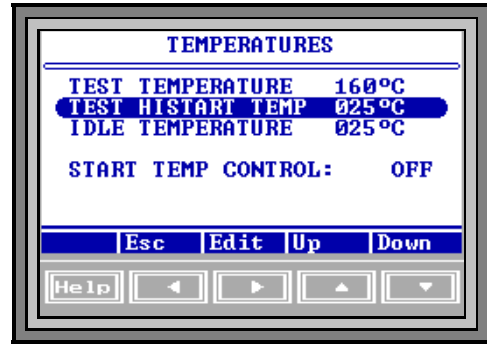


Figure 21 TEST HISTART TEMP

The instrument begins a test at the HISTART TEMPERATURE, and continues at that temperature until the rate of moisture loss falls to half of its peak value. It then goes to the test temperature setpoint for the remainder of the test. For this to work properly, the HISTART TEMPERATURE is usually higher than the test temperature. The MAX-2000 prediction algorithm is so fast, this process is usually not necessary. To deactivate the HISTART feature, set the TEST HISTART TEMP to 25°C.

To change the HISTART TEMPERATURE press “Edit.” The current HISTART TEMPERATURE setpoint is displayed after TEST HISTART TEMP and the cursor will be positioned at the first (most significant) digit. Use the up or down arrows to increase or decrease the digit value. Press the right arrow key to move to another digit, and change each appropriately. When finished, move the cursor left or right to the end digit and press the key labeled “Quit.”

To register the change, press the key labeled “Acpt.” To cancel the change, press the key labeled “Cancl.” The display remains at the TEMPERATURES screen. If you accepted the change, note that the new set point is displayed at the top of the thermometer display on the FINAL TEST screen. This is the HISTART TEMPERATURE that will be used when “START” is pressed the next time.

► Idle Temperature

The idle temperature is the temperature maintained by the instrument between tests. This speeds testing, by decreasing the time required to heat the sample chamber at the beginning of the test. It can save 10 to 90 seconds of test time if properly used. A common idle temperature value is 50°C but any value above room temperature (but below 150°C) can be used. Experiment to see what value is best for your application.

Too high a value will cause low results because the sample is evaporating while the basis weight is being measured at the beginning of the test.

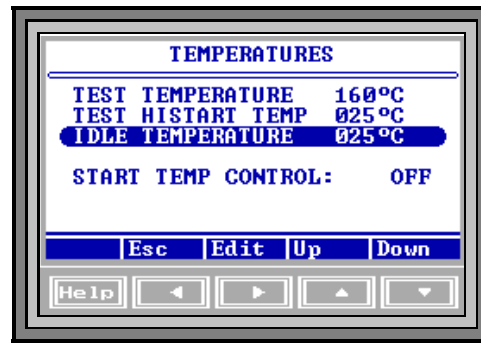


Figure 22 IDLE TEMPERATURE

The current idle temperature setpoint is displayed after IDLE TEMPERATURE. Press the “Edit” key. The cursor will be positioned at the first (most significant) digit. Use the up or down arrows to increase or decrease the digit value. Press the right arrow key to move to another digit and change each appropriately. When finished, move the cursor to the end digit and press the key labeled “Quit.” To register the change, press the key labeled “Acpt.” To cancel the change, press the key labeled “Cancl.” The display remains at the TEMPERATURES screen. If you accepted the change, note that the new setpoint is displayed at the upper and lower end of the thermometer display on the FINAL TEST screen. This is the idle temperature that will be maintained until “START” is pressed the next time.

The current idle temperature setpoint is displayed after IDLE TEMPERATURE. Press the “Edit” key. The cursor will be positioned at the first (most significant) digit. Use the up or down arrows to increase or decrease the digit value. Press the right arrow key to move to another digit, and change each appropriately. When finished, move the cursor to the end digit and press the key labeled “Quit.” To register the change, press the key labeled “Acpt.” To cancel the change, press the key labeled “Cancl.” The display remains at the TEMPERATURES screen. If you accepted the change, note that the new set point is displayed at the upper and lower end of the thermometer display on the FINAL TEST screen. This is the idle temperature that will be maintained until “START” is pressed the next time.

▶ Start Temp Control

The START TEMP CONTROL prevents a test from starting if the chamber temperature is more than two degrees (2°C) hotter or colder than the IDLE TEMPERATURE. This feature can improve the mean deviation of results of some temperature sensitive materials. When this feature is enabled (on), a beep will sound when the chamber temperature is correct. If

“START” is pressed when the chamber is too hot, the following message will be displayed: CHAMBER TEMPERATURE IS HIGH. Open the lid and wait for the alarm. If it's too cold, this message appears: CHAMBER TEMPERATURE IS LOW. Leave lid closed and wait for the alarm. When the TEMP CONTROL is disabled (off), a test can be started at any temperature.

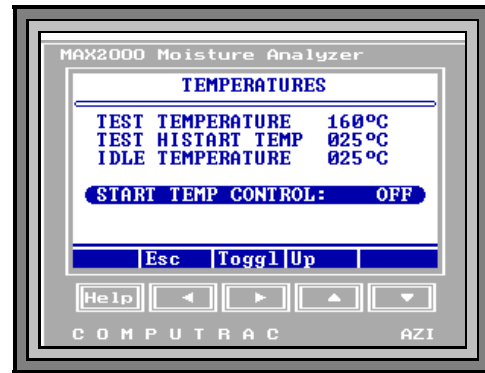


Figure 23 START TEMP CONTROL

● Ending Criteria

Ending criteria are the rules used by the instrument to automatically end a test. This feature makes it unnecessary for the operator to monitor the analyzer while it is performing a test. Change the ending criteria using the EDIT TEST PARAMETERS menu. Use the up or down arrow key to move the selector bar to the ENDING

CRITERIA option and press the key labeled “Selct.” This displays the ENDING CRITERIA menu.

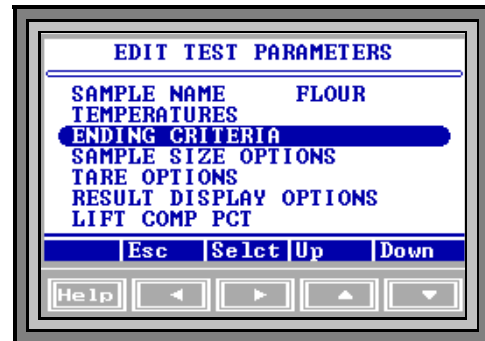


Figure 24 ENDING CRITERIA

- END TEST ON PREDICTION The test will end when the predicted final value meets certain criteria.
- END TEST ON RATE The test will end when the weight loss rate falls below a selected value.
- END TEST ON TIME The test will end when a selected amount of time has passed.

Highlight the desired ending criterion and press “Selct.”

► End Test on Prediction

To change the prediction ending criteria, move the selector bar to END TEST ON PREDICTION and press the key marked “Selct.” This will bring up the ending criteria screen, labeled END TEST ON PREDICTION at the top. Automatic and manual selection of ending criteria are offered. Highlight the best one for the next test, and press “Selct.” The triangular selection indicator at the left edge of the screen will show the selection. Press “Esc” to store the selection and return to the previous menu.

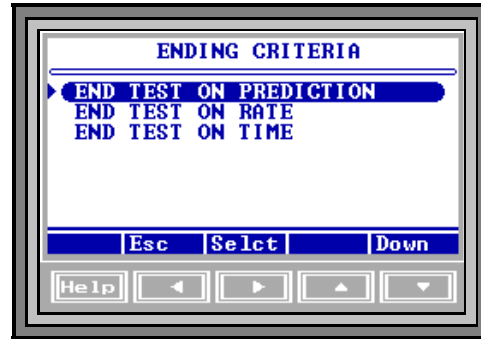


Figure 25 END TEST ON PRED

AUTO CRITERIA SELECTION means that the instrument observes the progress of the moisture determination and automatically selects the ending criteria most appropriate to the test under way. This is the most commonly used selection.

MANUAL CRITERIA SELECTION is the second selection. In a few instances, best performance will be achieved by adjusting the ending criteria. To do so, move the cursor to the line labeled MANUAL ENDING CRITERIA and press “Selct.” Press “Edit” to begin the process of entering the values to be used for ending the test when the prediction and actual are sufficiently close to each other.

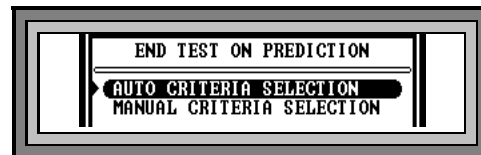


Figure 26 AUTO CRITERIA

The first manual ending criterion is called the Reliability Test. It is activated when the predicted final value and the actual weight loss are sufficiently close together. The number displayed is a percentage, equal to the actual weight loss divided by the predicted end point, times 100%. For example, if 90% is entered, the test will end when the actual weight loss is 90% or more of the predicted end point.

The second manual ending criterion is called the Stability Test. It is a measure of the variance or instability of the prediction.

As the equation to the right indicates, a perfectly stable (unchanging) prediction would have an instability of zero. It would be zero since the current

$$1 - \left(\frac{\text{current prediction}}{\text{historical prediction}} \right)$$

prediction and the predictions made 20 and 40 seconds ago would be the same value. A prediction that varied more than a 2 to 1 range would have an instability of 1.000. Selection of the proper value is a matter of experiment and judgement but can be made easier with printed results.

In general, mean deviation will improve as stability of the prediction increases. M.D. declines as stability decreases. It is not practical to have stability numbers greater than 0.010 or less than 0.003.

Press the "Esc" key to return to the ending criteria menu, and press it again to return to the parameters list.

(See the section on PERFORMANCE ENHANCEMENT on page 65 to learn how to determine appropriate values for each application.)

► End Test on Rate

This feature ends the test when the rate of weight loss falls below a selected value. This value is "percent per minute." For example, entering 0.100 means that the test will end when the rate of change of the actual weight loss is less than 0.100 % of the original sample weight per minute.

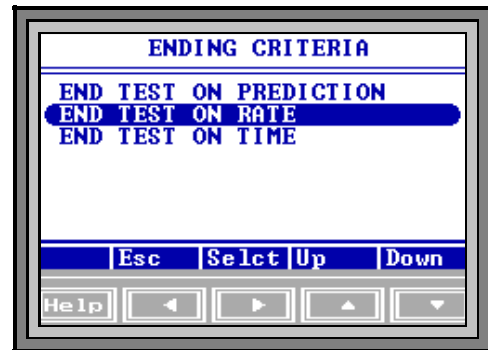


Figure 27 END TEST ON RATE

The instrument's program assumes that the sample contains volatile material that will completely evaporate after some time. It further assumes that, at first, the rate will increase to a maximum point, then gradually decrease to zero. Selecting some threshold rate value will cause the test to end before the sample is completely dry. Rate is useful to profile a sample's weight loss. Some applications are faster in the rate ending criteria. Others are faster in the prediction ending criteria.

Some samples contain more than one volatile material, for example nylon resins with large amounts of unpolymerized material (Caprolactam). In these cases, the rate will fall to some fixed value when all the moisture is

evaporated, but the monomer is still evaporating. The graphical display available from the FINAL TEST screen is of great help in visualizing these cases. The rate ending criteria, if set above the rate of monomer volatilization, may give the best results.

To change the rate ending criteria, move the selector bar to END TEST ON RATE and press the key marked “Selct.” The following screen, END TEST ON RATE appears and the “Selct” key becomes the “Edit” key. Press this key, to change the value, (or the “Esc” key to leave without making any changes). The cursor will appear on the first digit. Move the selector to the digit to be changed and use the “Incr” or “Decr” keys to change it.

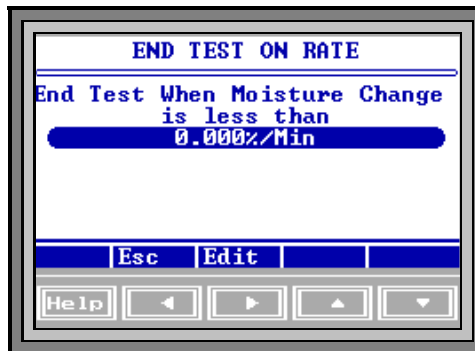


Figure 28 RATE CRITERIA

Press “Quit” when finished. Press the “Acpt” key to record the new values, or “Cancl” to revert to the previously stored value. Press the “Esc” key to return to the ending criteria menu. Press “Esc” a second time to return to the EDIT TEST PARAMETERS screen. Pressing “Esc” a third time and fourth time returns to the MEMORY START MENU.

► End Test on Time

This feature places a maximum time on a test. The test will end when a selected amount of time has passed if it has not yet met the prediction ending criterion, or the rate ending criterion if selected.

Any value from 001 to 999 minutes may be entered. Of course, zero means the test will end when the sample basis weight is measured, and will not produce a meaningful result.

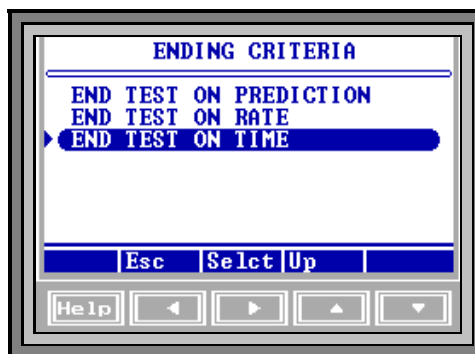


Figure 29 END TEST ON TIME

Fixed time tests are seldom superior to the prediction algorithm, but are useful when conducting application characterization tests, or when investigating the long term stability of the instrument.

To change the time ending criteria, move the selector bar to END TEST ON TIME and press the “Selct” key. The label on that key will change to “Edit.” Press it again to bring up the rate ending criteria screen, labeled END TEST ON TIME at the top.



Figure 30 TIME CRITERIA

Press the same key, now marked “Edit” to change the value, or the “Esc” key to return without making any changes. The cursor will appear on the first digit. Move the selector to the digit to be changed and use the “Incr” or “Decr” keys to change it. Press “Quit” when finished. Press the “Acpt” key to record the new value, or the “Cancl” key to revert to the previously stored value. Press the “Esc” key to return to the preceding screens and the MEMORY START MENU.

- SAMPLE SIZE OPTIONS

This feature enters an optimum sample size and the minimum and maximum sample range. Sample size ranges can be programmed from 0.200 grams to 39.8 grams. The sample size should be fairly consistent for all tests on a particular product in order to get the best mean deviation possible. When the values for the optimum sample size, the minimum and maximum range are set, an audible beep can be programmed to indicate when the sample is too small or too large as it is being loaded. These values are also used in the horizontal weight scale that is displayed when sample is being added.

To program this information, select SAMPLE SIZE OPTIONS and press the key labeled “Selct.” To enter or change an optimum sample size select SAMPLE SIZE and press the key marked “Edit.” Press the “Incr” or “Decr” key to change the value. When the desired value is displayed, press the “Acpt” key to record the change or the “Cancl”

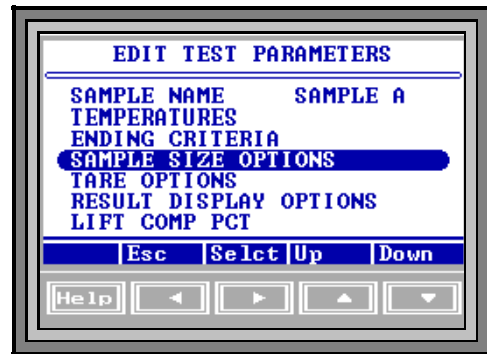


Figure 31 SAMPLE SIZE OPTION

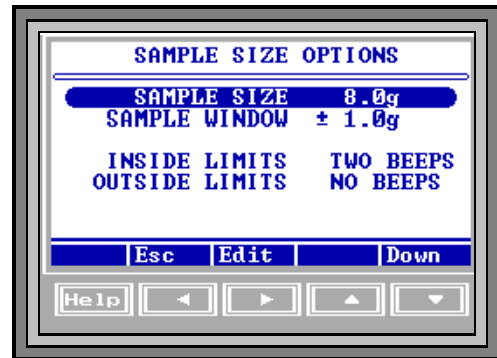


Figure 32 SAMPLE SIZE

key to cancel the change and revert to the previously stored value. Next, enter the SAMPLE WINDOW following this same procedure. Finally, select none, one or two beeps to sound when sample size is within the programmed range.

High volatile materials, such as coatings, typically require smaller sample sizes (one to four grams). Low moisture materials, such as low moisture resins, typically require sample sizes from 20 to 30 grams. Contact your sales representative or AZI Customer Service for appropriate sample sizes.

- TARE OPTIONS

This screen selects the parameters that define how stable the balance must be before a test will start. There are two menus available under this option to allow better control of tare measurements under different conditions. PAN TARE OPTIONS allow checks that ensure the drift in the measured weight of the empty pan is less than a given number. SAMPLE TARE OPTIONS allow testing to begin after a given tare time has elapsed and the measured sample weight has been stored to memory.

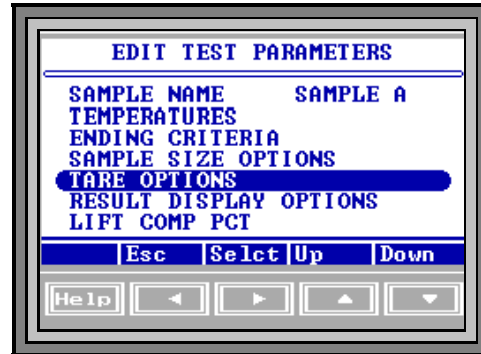


Figure 33 TARE OPTIONS

- ▶ Pan Tare Options

Pan Tare refers to the first step in a moisture test, the taring of an empty sample pan. Depending on a number of different criteria, such as previous test setpoint temperature, the amount of cool down time between tests, and the current idle temperature, temperature fluctuation across the balance can occur. The temperature fluctuation causes the balance to drift during and after the sample pan tare. The drift is reflected as error in the final moisture number. Since the conditions which cause the temperature fluctuation across the balance are not always constant, this error often appears as a higher mean deviation for a series of tests on a particular sample.



Figure 34 PAN TARE OPTIONS

The PAN TARE OPTIONS offers the user three mutually exclusive selections to adjust the relationship between tare-time and tare-error to improve overall operation for a given product or purpose. The following table summarizes the menu choices and the parameters associated with each choice.

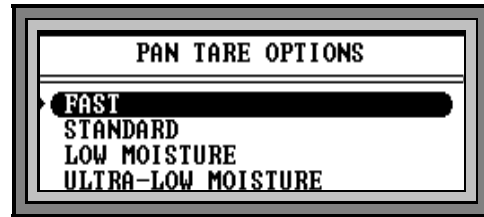


Figure 35 FAST SELECT

MENU CHOICE	INITIAL TARE TIME	POTENTIAL DRIFT ERROR	POTENTIAL TARE TIME
FAST	6 seconds	up to 20 mg	6 seconds
STANDARD	6 seconds	1.0 to 2.0 mg	UP to 60 seconds
LOW MOISTURE	18 seconds	less than 1.0 mg	UP to 2 minutes
ULTRA-LOW MOISTURE	30 seconds	less than 0.3 mg	UP to 3 minutes

The FAST tare option, as the name implies, is the fastest. If this option is selected, the MAX-2000 zeros the balance, waits six seconds, and records the balance reading as tare weight. There is no check for balance drift. This could cause the ending error to be as great as 20 milligrams.

The standard, low moisture and ultra-low moisture options do check for balance drift caused by temperature changes and offer greater accuracy but at increased tare times.

In these three options, the pan tare algorithm checks to ensure the balance has drifted less than 0.3mg during a variable TARE TIME (a few seconds to several minutes). For example, a pan tare using the ULTRA-LOW MOISTURE option checks to ensure that the balance has drifted less than 0.3mg in the preceding 30 seconds since the tare command was issued to the balance. This requires that the balance be tracked for the initial 30 seconds. If the drift is excessive at the end of that time, the balance is rechecked every six seconds, and the value is compared against the previous 30 seconds of data until the 0.3mg criteria is met. Depending upon the situation, an ultra-low moisture tare can take as long as three minutes.

The ULTRA-LOW MOISTURE option should be used for samples with a moisture content between 0.005 and 0.2 percent. This option may be used to improve accuracy for samples with a moisture content in excess of 0.2 percent but will increase the overall testing time.

When the tare criteria has been successfully met, the balance is re-tared to zero and the unit beeps to indicate that the unit is ready for the sample to be loaded.

To select a PAN TARE OPTION, move the highlight bar to the desired choice and press the “Selct” key. To store the new selection press the “Esc” key.

► Sample Tare Option

There are five possible choices under this menu. The factory default and the most common selection are START WHEN STABLE.



Figure 36 SAMPLE TARE OPTIONS

START WHEN STABLE:

The balance will start to tare after two seconds. Tare is complete and the test will begin when the balance is stable and the beginning sample weight has been stored to memory. The balance is stable when there is less than $\pm 0.2\text{mg}$ difference in the weight measured on successive weight readings.

Four other tare options are available. These are used with volatile samples or when the instrument is in an unstable environment (with excessive vibrations, for example). These options are:

START AFTER 3 SECOND TARE:

The test starts after three seconds of averaging. (Used for sample materials containing volatile substances such as solvents, which may volatilize during the taring process.)

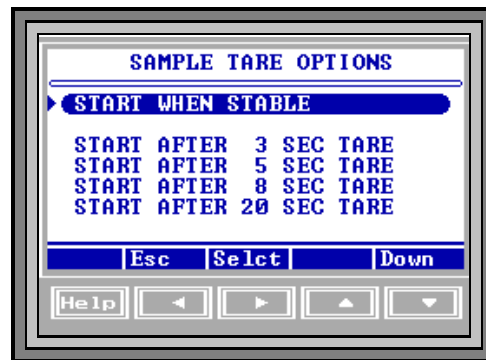


Figure 37 START WHEN STABLE

START AFTER 5 SECOND TARE:

The test starts after five seconds of averaging.

START AFTER 8 SECOND TARE:

The test starts after a three second delay and eight seconds of averaging.

START AFTER 20 SECOND TARE: The test starts after a three second delay and twenty seconds of averaging.

To change the SAMPLE TARE OPTION, move the highlight bar to one of the four options and press the “Selct” key. To store the new value, press the “Esc” key.

- RESULT DISPLAY OPTIONS

Test results can be displayed as a percentage of weight lost during the test (Moisture), percentage weight remaining after the test (Solids), or as a dry weight (Dry Wt) basis value. Dry weight basis is the weight loss divided by the weight remaining at the end of the test. Note that the dry weight value ratio can exceed unity (one), and often does in certain applications such as soil and paper.

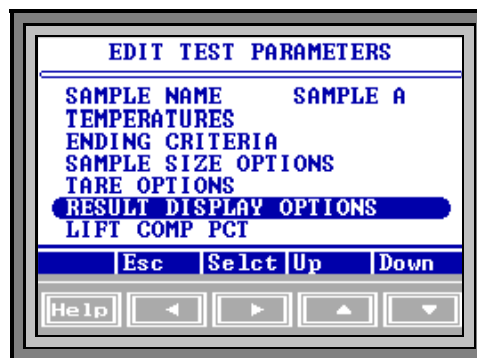


Figure 38 RESULT DISPLAY OPTIONS

To program in the desired results, “Selct” the RESULT DISPLAY OPTIONS and toggle through the options until the correct one is displayed. Use the “Quit” and “Esc” keys to save and leave the menu.

- LIFT COMP PCT

Programmable lift compensation is a feature found only in the MAX-2000. It is included because the hot sample being weighed induces air currents in the heated chamber that lift the sample pan. This causes a falsely high apparent weight loss. If not compensated for, this error leads to erroneous moisture values (too high). The amount of lift generated by the hot sample varies from sample to sample, and increases with the test temperature.

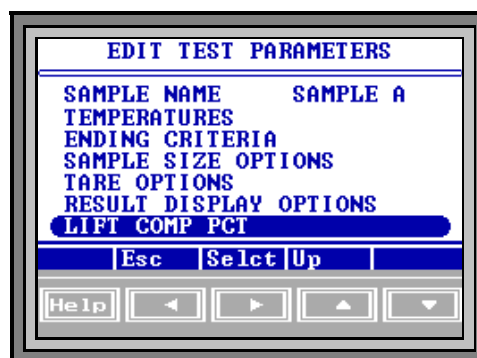


Figure 39 LIFT COMP PCT

The lift is approximately 10 milligrams in some cases, a value small enough that less sensitive instruments do not concern themselves with it. Because the MAX-2000 can sense a weight change as small as 0.100 milligrams, the lift must be compensated for when testing samples that have a total weight change smaller than the lift value. (For example, some plastic resins are controlled to a moisture content of 0.01%, so for a 30 gram sample, the weight change is only 3 milligrams. Similarly, some lyophilized drugs are so

valuable that the sample weighs only 100 milligrams. At 2% moisture, the weight change is only 2 milligrams.)

The MAX-2000 has an automatic lift compensation test procedure performed at the factory. It characterizes each instrument for lift produced under standard conditions, and for the way that lift changes for various test temperatures. This value is called the 100% lift compensation value. Each sample material has a degree of similarity to the maximum lift sample, and this is expressed as a percentage of the maximum lift. This value is entered under LIFT COMP PCT (lift compensation percentage). Use 100% for all samples unless it is found by experiment that another value is more appropriate. Contact AZI Customer Service for help on determining the proper value for difficult cases.

7.1.2 REORDER MEMORY START

This copies a stored parameter set to another position in the list. If you copy a set over an existing set, the old set is written over and cannot be recovered. Be careful! To quickly create a new set similar to an old one, use REORDER to copy the old one to a blank location, then use ADD/EDIT to enter the new name and changed values.

7.1.3 DELETE MEMORY START

This command removes a stored set of parameters. Remember to use this carefully as the information cannot be retrieved. The weight and tartrate tests are not affected by this option.

7.1.4 PRINT MEMORY START

This command prints the stored parameters. All 31 (00 to 30) of the numbered Memory Start Sets are printed, giving the values of the parameters shown below in the print out example.

COMPUTRAC MAX2000 MEMORY START REPORT

#	ID	TST	IDL	HST	SSZ	SWN	LFT	MODE	PMDE	RY	STAB	RATE	TIME
00	WEIGHT	105	025	025	8.0	1.0	010	RATE				1.000	
01	TARTRATE	150	100	025	8.0	1.0	170	RATE				0.025	
02	TPO	125	100	025	20.0	2.0	150	RATE				0.005	
03	BROWN	115	050	025	9.0	1.0	150	RATE				0.050	
28		160	025	025	8.0	1.0	100	TIME				0005	
29		160	025	025	8.0	1.0	100	TIME				0005	
30	CUSTOM	160	025	025	8.0	1.0	100	TIME				0005	

Page # 01

The column headings are abbreviations for the following:

- # ID number of the Memory Start Set.
- ID ID Name of the Memory Start Set.
- TST Programmed Test Temperature Parameter.
- IDL Programmed Idle Temperature Parameter
- HST Programmed HISTART Temperature Parameter.
- SSZ Sample Size.
- SWN Sample Window.
- LFT Programmed Lift Parameter.
- MODE Selected End Test On Criteria (Prediction, Rate, or Time)
- PMDE Selected Prediction Mode (Auto or Manual)
- RY Reliability Percentage Parameter for End Test on Manual Prediction.
- STAB Stability Parameter for End Test on Manual Prediction.
- RATE Rate of Weight Loss Parameter for End Test on Rate.
- TIME Time Parameter for End Test on Time.

7.2 STORED DATA

This function is used to work with data stored in the instrument from past moisture determinations. To access this function, go to the MENU and select STORED DATA MENU.



Figure 40 STORED DATA

7.2.1 VIEW STORED DATA

This function is used to view a list of all stored test results. The list is presented in abbreviated form consisting of the sample name, date and the final result.

Pressing “Selct” displays targeted stability, reliability, tares and rate as well as lift compensation percentage, if they have been selected in the REPORT ITEMS TO PRINT menu, page 57. Moving the selector bar to a particular test and pressing “Selct” changes the screen to a display of the entire stored test result.

7.2.2 ANALYZE STORED DATA

To analyze a set of data, select ANALYZE STORED DATA. This function is used to do arithmetical calculations on a selected subset of the stored test data. Group mean (average), mean deviation, and coefficient of



Figure 41 ANALYZE DATA

variation ($mndev/mean$) can be calculated and displayed.

Use the arrow keys to select the data items to be included in the analysis, designating the selected items with the “Selct” key. Notice that each selected item is marked with a triangular symbol at the left of the data item. If one has been designated in error, move the selector bar to it and press “Dslct” to deselect (and unmark) it. When all desired items are selected, press “Calc.”

The screen will immediately display the number of samples, mean, mean deviation, and coefficient of variation of the selected data set. This report can be printed by pressing “Print.” The following is an example of a STORED DATA report that has been printed. To return to the previous menu press “Esc.”

SAMPLE NAME	RESULT
-----	-----
TEST A	03.082%
TEST A	03.078%
TEST A	03.080%
TEST A	03.076%

SAMPLES: 4
 MEAN (AVG): 03.079%
 MEAN DEV: 0.0027%
 COEF. OF VARIATION: 0.09%

NOTE: The MAX-2000 analyze function uses the “mean deviation” calculation to measure the repeatability of a set of results. This calculations is:

$$\frac{\sum|\bar{x}-x|}{n}$$

Equation for Mean Deviation

Deviations calculated with this equation are slightly different than those calculated using the mean deviation equation for a sample, but are similar to the calculation of the standard deviation of a population.

$$\sqrt{\frac{\sum(\bar{x}-x)^2}{n}}$$

Equation for Population Standard Deviation

$$\sqrt{\frac{\sum(\bar{x}-x)^2}{n-1}}$$

Equation for Sample Standard Deviation

7.2.3 PRINT STORED DATA

Stored data can be printed to a parallel printer attached to the MAX-2000 (see page 24). That same data can also be routed to a computer (page 27). Note that up to 62 samples can be stored before the oldest is "pushed out" (overwritten). Also, only data can be retrieved from storage; graphs from tests are not stored. (Graphs can only be printed at the end of the test, if the INCLUDE GRAPH feature is enabled under the REPORT CONTROL OPTIONS, page 56.)



Figure 42 PRINT STORED DATA

To print stored data, select that option on the STORED DATA MENU and press the “Selct” key.

7.2.4 DELETE STORED DATA

This function is used to view a list of all stored test results and delete individual results. Normally this will be done periodically to make management of the data easier, and to make room for more tests. If the test results need to be saved, they should be printed first, or stored in a computer file. The list is presented in



Figure 43 DEL. STORED DATA

abbreviated form consisting of the memory start number used, the sample name or lot number, and the final result. Moving the selector bar to a particular test and pressing “Selct” key will erase the record. **This is a nonreversible step, so be careful!** If the list is empty, the screen will show NO MENU ITEMS.

7.3 CALIBRATION MENU

7.3.1 CALIBRATE BALANCE

This process will span calibrate the balance. The balance should be calibrated once per week, whenever the instrument is moved, or whenever a problem is suspected. Calibration requires a clean, dry sample pan, and a 20 gram calibration mass. The screen prompts you to have both available before beginning the calibration process.



Figure 44 BALANCE CAL

- Best results are obtained if the MAX-2000 has been powered up for at least 30 minutes and with the chamber **at room temperature**. A vibration-free table will speed the calibration process, since the balance will stabilize more quickly if it is not subject to vibration.

- To calibrate, “Selct” BALANCE CALIBRATION and follow the menu prompts on the display.



Figure 45 OPEN THE LID

- Press the down arrow to begin the calibration procedure.
- The first prompt is to OPEN THE LID.
- After placing a clean pan on the scale and closing the door, the screen will indicate that the unit is taring.
- As soon as the tare is finished, the next OPEN THE LID prompt will appear.
- As the lid is opened, the screen prompt requests that a 20 gram calibration weight be placed gently on the center of the sample pan. Do not press down on the scale but just place the weight on the pan.
- With the 20 gram weight in place, gently close the lid.



Figure 46 BALANCE CAL CON'T.

- As the MAX-2000 calibrates itself, the screen displays the CALIBRATING -- PLEASE WAIT message.
- For best results, the unit should not be moved, jarred, or otherwise disturbed in any way during this calibration time.
- As soon as the calibration is complete, the screen prompt asks that the 20 gram weight be removed. If the weight is recorded as $-20.000 \pm .0003$ mg, the calibration passed and the MAX-2000 is ready for use. If the weight is recorded out of this range, then the calibration is unsuccessful. In this case, rerun the calibration. If the calibration fails again, then contact AZI Customer Service at (800) 528-7411 or (602) 470-1414.

7.3.2 TEMPERATURE CALIBRATION

Parts Required

Amt.	Part Number	Description
1	MAX-2000	MAX-2000 Moisture Analyzer
1	600-0120	Temp Calibration Interface
1		Printer (optional)
1		Printer Cable (optional)
1		Flathead Screwdriver (optional)

NOTE: For optimal performance, the MAX-2000 temperature calibration should be run in an environment that is free from air currents and general activity (evenings or smaller staffed shifts are best).

Preparation

- Raise the lid of the MAX-2000 and turn the main power switch to OFF.
- Remove the balance cover and pan support assembly by carefully prying up the balance cover with a flathead screwdriver and lifting the assembly away from the unit. **Be careful - excess force on the balance could result in costly repairs.**

- Separate the pan support from the balance adaptor. Set both parts aside until the calibration is complete.
- Unscrew the round metal retainer from the RTD fixture on the Temperature Calibration Interface. Fasten the RTD fixture to the balance cover by screwing on the metal retainer through the opening in the middle of the balance cover. The retainer will fit into the balance cover from the bottom. Tighten the retainer so it is snug or finger tight.

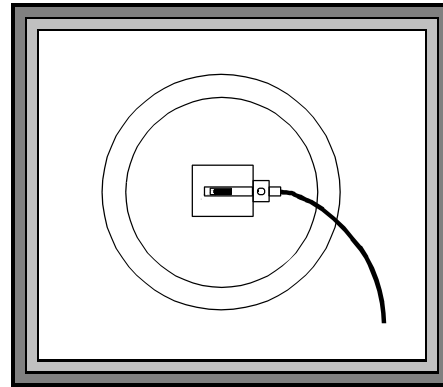


Figure 47 RTD WIRES @ 3:00

- Place the balance cover back into the unit by setting it in its original position and turning it until the three fasteners slip into place. Press the balance cover down firmly. If installed correctly, the balance cover will snap into its affixed position. Make sure that the blue side of the RTD is facing up and is in a horizontal position.

If the outer shroud gasket (AZI p/n 300-0114) is used during routine testing (usually with very low moisture samples) **DO NOT** install the outer gasket. The gasket will only interfere with the calibration process.

- Turn the RTD fixture so that the wires are entering from the right or the 3:00 position, when facing the unit from the front, (see **Figure 47**).
- Plug the probe interface cable into the matching connector on the cal box. Plug the RS232 interface cable into the matching connectors on the cal box and on the back of the MAX-2000. Plug the AC adaptor into a 110 VAC outlet.

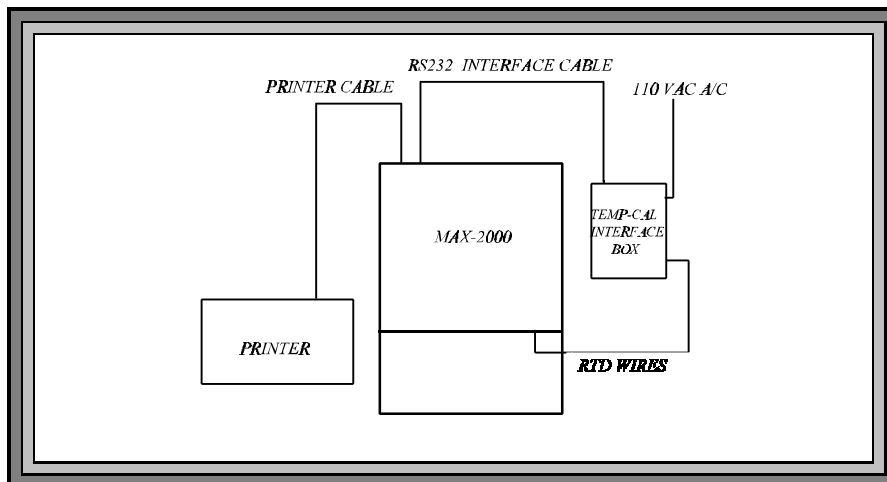


Figure 48 TEMP-CAL SETUP

- Turn the MAX-2000 ON. From the opening menu, press menu to bring up the MAIN MENU. Toggle down (if necessary) so that CALIBRATION MENU is highlighted - press “Selct.” At the calibration menu, toggle down until TEMP CALIBRATION MENU is highlighted - press “Selct,” (see **Figure 49**, **Figure 50**).
- In the TEMPERATURE CALIBRATION MENU, highlight VERIFICATION SETUP and press “Selct,” (see **Figure 51**).
- The purpose of the verification function is to confirm whether the calibration was successful, or not, at a given set of temperatures. The verification process can be run automatically following the calibration by selecting YES at the AUTO-VERIFY prompt.

To do this, simply toggle the right arrow on the key board so the prompt is followed by YES. For the rest of these instructions, we will assume that the verification is being run automatically.

- At the VERIFY PTS prompt, select the number of points to be checked, between 01 and 04. To select which temperature(s) will be verified, toggle down to the TEMP # prompt and press “Edit.”

Using the arrow keys, enter the temperature you wish to verify and press the “Accpt” key. The temperatures selected should be the ones that best represent those used for your product(s). When finished, press the “Esc” key. If you do not wish to edit the temperatures, press the “Esc” key and move to the next step.

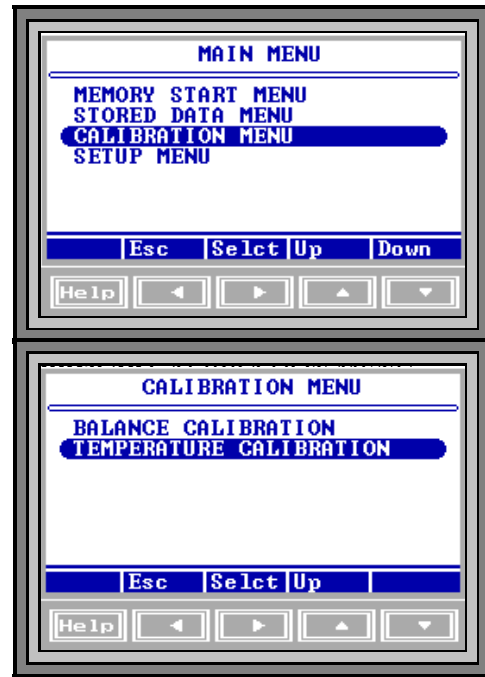


Figure 50 TEMP CALIBRATION



Figure 51 VERIFICATION SETUP

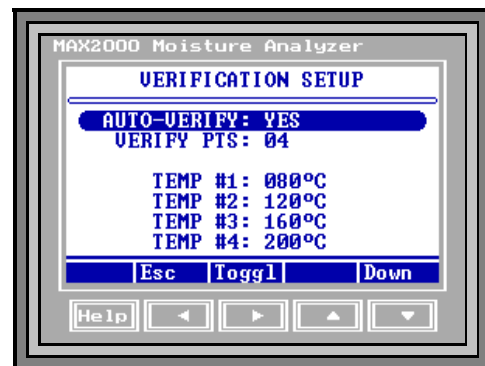


Figure 52 AUTO-VERIFY

In the TEMP CALIBRATION MENU toggle down to ENTER DEVICE DATA - press “Selct.” Using the arrow keys, enter the appropriate serial numbers, (see **Figure 53**). The interface serial number and the certification date are located on the temperature calibration interface label (the black box). The probe # is located on the RTD fixture. The two serial numbers should match unless at least one was damaged and replaced in the past. Use the arrow keys to enter the serial number and the certification date. Toggle to the right, press “Acpt,” then “Esc.” When finished, close the lid.

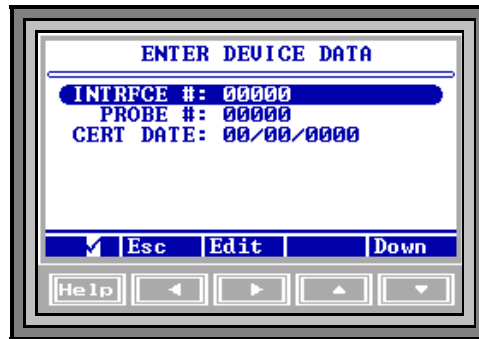


Figure 53 DEVICE DATA

- Toggle up to RUN CAL (see **Figure 54**) and press the “Selct” key. The next screen will ask to ensure that you have the temperature calibration device, (see **Figure 55**). If the device is hooked up, press “Go.”

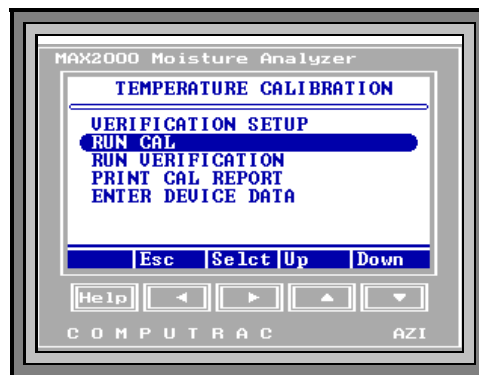


Figure 54 RUN CAL

- The calibration and verification take approximately 5 hours. If time is critical, the process can be completed in approximately four hours by running the verification manually and opening the lid to cool the unit more quickly between the calibration and the verification.

- Once the verification is complete, the screen will display 1) the verification temperatures, 2) the error between the MAX-2000 and the calibration interface and 3) whether the unit passed or failed at each point. If the unit failed at any given point, then run the calibration again to improve the results without saving the data. If all the points pass then select “Cdata” to view the correlation coefficient.

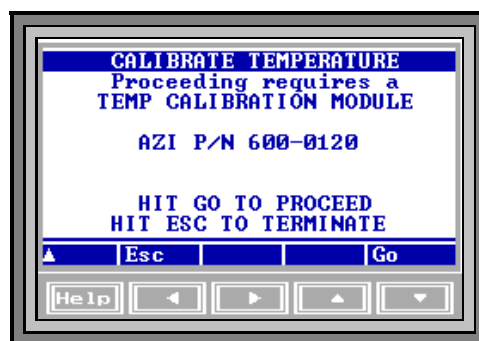


Figure 55 TEMP CAL MODULE

- The correlation coefficient (r) represents how effective the calibration was. An r value of 0.960 or greater means that the calibration was successful. If the r value

is equal to or greater than 0.960, select **“Save” to lock in the data**. If the r value is lower than 0.960 then run the calibration again.

- If a printer is linked to the MAX-2000, then highlight PRINT CAL REPORT and press “Selct” to receive printout of the calibration report.
- Calibration is complete. **Turn the instrument off**. Disconnect the calibration interface and carefully re-install the white insulation ring and pan support.

7.4 SETUP MENU

The SETUP MENU is used to program the MAX-2000 with information relevant to all operations and test. (To change parameters specific for an application see the section on the “Param” key (page 63) or on the MEMORY START MENU (page 33). To enter the SETUP MENU, select that selection on the MAIN MENU and press the “Selct” key.

The next screen shown is the SETUP MENU.

From the SETUP MENU it is possible to change the printer setup, set the clock, change the access codes, customize the data screen and enter or edit a company name. The first option is PRINTER SETUP.

7.4.1 PRINTER SETUP

This function is used to inform the instrument of the type of printer connected (IBM or Epson). Select the type of printer you have by pressing the “Edit” key.

The same key will now be the “Incr” key. Press it to change the displayed name from IBM to EPSON.



Figure 56 SETUP MENU



Figure 57 PRINTER SETUP

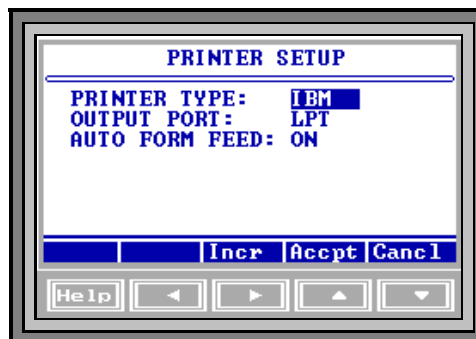


Figure 58 PRINTER TYPE

If the display is EPSON, Press the “Decr” key to change the displayed name to IBM. When the correct printer name is displayed, press the “Acpt” key. If you are not sure of the type of printer you have, see your printer user’s manual or contact AZI Customer Service.

The output port is selected in the same way. First move the selector bar to OUTPUT PORT and press the “Edit” key. Then “Incr,” or “Decr” until the correct selection is displayed.

Move the select bar to AUTO FORM FEED and press the “Toggle” key, to select between OFF and ON. If AUTO FORM FEED is selected, the printer will advance to the top of the next page (do a page eject) after each report. When the correct selection is displayed, press the “Esc” key two times to return to the OPENING MENU.

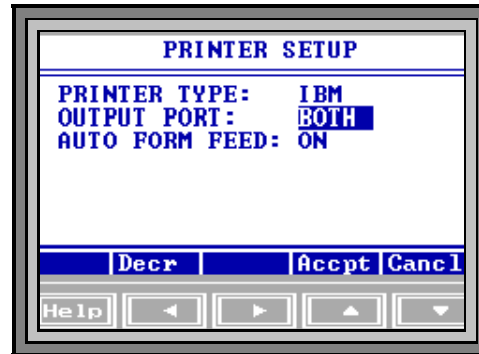


Figure 59 OUTPUT PORT

7.4.2 REPORT SETUP

This menu allows for the program settings related to the final printout of a test. It is in this menu that the printer is enabled and the printout is customized to your needs.

- **REPORT CONTROL OPTIONS**

This screen controls the output to the printer and the RS-232 port. It also controls how often the instrument sends data.

To select this option, move the selector bar in the REPORT SETUP to REPORT CONTROL OPTIONS, then press the key labeled “Selct.” This begins the report control change process. The selector bar will be positioned on the last option changed. To change this option, press “Edit” or “Toggle,” or to change a different option, move the selector bar to it and press “Edit.”



Figure 60 REPORT ENABLED



Figure 61 INCLUDE GRAPH

The available REPORT CONTROL OPTIONS are:

REPORT ENABLED: YES or NO.
REPORT START: START TEST, 1st PRED (first prediction), or TEST END. If TEST END is selected, real time data will not be printed during the test.
REPORT INTERVAL: Minimum of 02 seconds to the maximum of 99 seconds.
INCLUDE GRAPH: Print the graph (YES or NO). A graphics-capable printer is required if YES is selected.
To store the new values: Press "Esc."

● REPORT ITEMS TO PRINT

The MAX-2000 can store 62 test results with their test parameters in permanent memory. These results are available for printing or statistical analysis (average, mean deviation and coefficient of variation). To change the stored items, select REPORT ITEMS TO PRINT and press the "Selct" key.

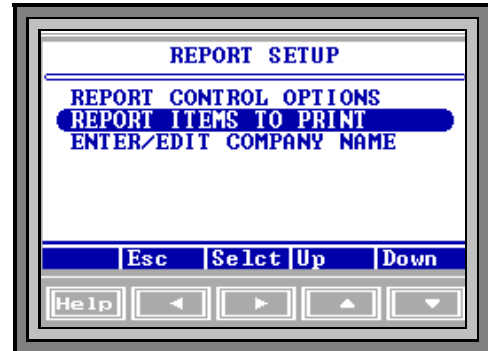


Figure 62 REPORT PRINT ITEMS

The options available on the REPORT ITEMS TO PRINT screen are:

MEMORY SELCT: Number of the memory start parameter set in effect for this test.
SAMPLE NAME: Identification tag for the parameter set used.
LOT NUMBER: Identification tag for the lot of material to be tested now.
PRODUCT ID: Identification tag for the product in this lot of tested material. Lot number and product ID are alphanumeric tags entered by the operator to identify a test, or set of Date of the test.
TIME OF DAY: Time of the test.
FINAL RESULT: Test result value.
RESULT TYPE: Moisture, solids or dry weight basis.
TEST MODE: Ending criteria used for this test.
START WT: Sample basis weight.
END WT: Sample weight at the end of the test.
TEST TIME: Minutes and seconds the test was in progress.
START TEMP: Temperature of the chamber when the test started.
TEST TEMP: Test setpoint temperature.

HISTART TEMP:	HiStart temperature setpoint.
PAN TARE:	Pan tare setting.
SAMPLE TARE:	Sample tare setting.
SAMPLE CENTER:	Nominal load weight.
SAMPLE WINDOW:	Acceptable load weight.
END REL:	Reliability ending criterion value at the end of the test.
REL TGT:	Target reliability used for PREDICTION ending criteria.
END STAB:	Stability ending criterion value at the end of the test.
STAB TGT:	Target stability used for PREDICTION ending criteria.
END RATE:	Rate ending criterion value at the end of the test.
RATE TGT:	Target rate used for RATE ending criteria.
LIFT PCT:	Programmed Lift Compensation Percentage.

To change any of the optional items, move the selector bar to the item wanted. To change the option, press the key marked "Toggle." When finished, press the key marked "Esc." The new selections are now stored in the system.

- **ENTER/EDIT COMPANY NAME**

This function allows report headers to be customized, to show the name of the test location, or other alphanumeric material. The default value is ARIZONA INSTRUMENT .

Once this option has been selected, the left, right, up and down arrows are used to position the cursor and change the letters or numbers.

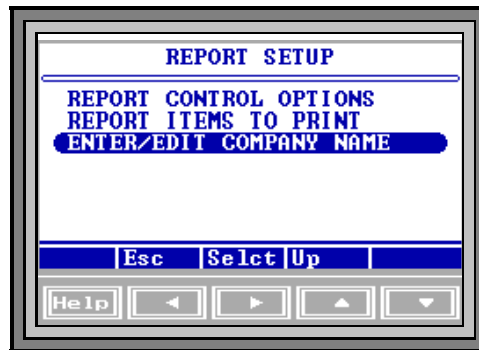


Figure 63 EDIT CO. NAME

The alphanumeric label contains up to 22 positions and can be changed with the arrow keys. Pressing "Incr" starts at "A" and continues through the alphabet, the numbers, then the symbols. "Decr" starts at the bottom, displaying the symbols first, etc. Select the item to be edited with the up and down arrow keys, and press "Edit."

7.4.3 CLOCK SETUP

This function is used to enter the correct date and time into the clock system. The internal battery saves the clock value and function when the power is off.

Use this function to change the time at initial setup, when changing for daylight savings time or when the internal battery is replaced.

If the clock resets (or if all memory resets, in fact) whenever the power is off, the internal backup battery may need replacement. If this happens, call AZI Customer Service.

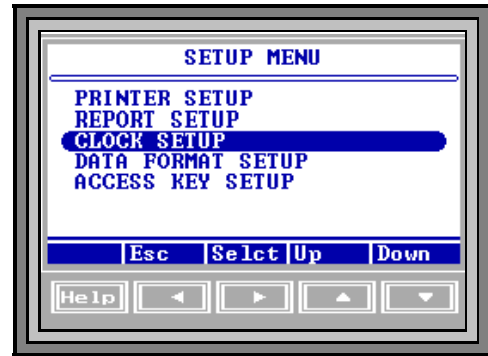


Figure 64 CLOCK SETUP

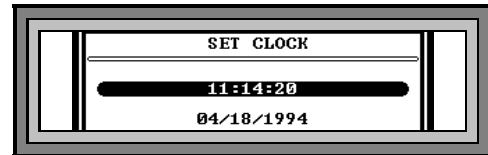


Figure 65 SET CLOCK

7.4.4 DATA FORMAT SETUP

- ENDING CRITERIA DISPLAY

This process controls the display of the PREDICTED END POINT and the ENDING CRITERIA on the FINAL TEST screen during the test. Display of these values is useful during parameter development, to aid in selecting the best ending criteria to use for a particular test material. These values serve little purpose, however, during normal operation and may even cause confusion.

- LOT NUMBER AND PRODUCT ID

If the LOT NUMBER function is toggled ON in the DATA FORMAT SETUP menu, then starting a material test will bring up a screen labeled EDIT LOT AND I.D. NUMBER. The alphanumeric label contains up to 10 positions and can be changed with the arrow keys. Pressing “Incr” starts at "A" and continues through the alphabet, the numbers, then the symbols. “Decr” starts at the bottom, displaying the symbols first, etc. Select the item to be edited with the up and down arrow keys, and press “Edit.” Press “Quit” when editing is complete. Press “Acpt” to record the change or “Cancl” to leave it unchanged. This function will enable the instrument to retain and report the additional information entered.

- SYRINGE TEST

This function is useful when testing materials with high solvent or volatile content. The purpose is to account for the weight loss of material that normally would evaporate during the sample loading process. By weighing the material in the syringe before and after loading, a more accurate start weight can be entered. An external balance with 0.1 mg resolution is required for this function.

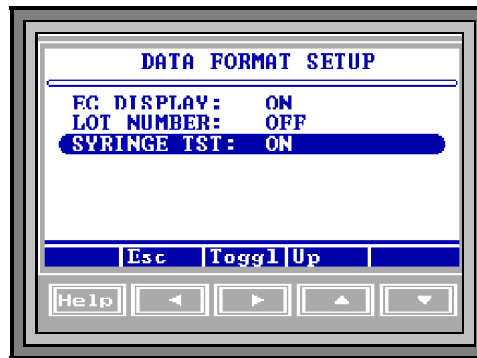


Figure 66 SYRINGE TEST

To run a syringe test, highlight SYRINGE TEST in the DATA FORMAT SETUP menu, and toggle to ON. Return to the main screen and press “START” to run a test as you normally would. REMEMBER TO RECORD THE WEIGHT OF THE SYRINGE WITH THE SAMPLE IMMEDIATELY BEFORE LOADING. Load the sample onto the sample pan and immediately re-weigh the syringe again. The instrument will ask you to enter this weight as a new start weight at the conclusion of the test. If you have forgotten to record the manual start weight, the instrument will provide results based upon its normal automatic weighing feature.

7.4.5 ACCESS KEY SETUP

The MAX-2000 provides the customer with the ability to enter access codes to prevent unauthorized user’s entry into any menu where data can be edited, modified or deleted. All information menus can be accessed, viewed and printed by any user. To enable this option, select ACCESS KEY SETUP in the SETUP MENU. Once in the ACCESS KEY SETUP MENU, highlight ACTIVATE KEYS and toggle yes.



Figure 67 ACCESS KEY SETUP

A master key code allows access to all menus whether they are controlled by individual key codes or not. If the master key code is forgotten, call AZI Customer Service at (800) 528-7411 or (602) 470-1414.

To enter or edit the master key code, highlight EDIT MASTER KEY and press “Edit.” Use the arrow keys to create or edit a master key code of up to eight characters.

In addition to the master key code, the system allows for parameter key codes to be entered so only selected users can access or edit parameters in select memory starts. To enter or edit these codes (KEY1, KEY2, and KEY3) highlight the respective key code (see figure above) and press the right arrow key or “Edit.” Use the arrow keys to enter or edit a parameter key code of up to eight characters.

To assign a parameter key code to its respective memory start number, highlight ASSIGN KEY CODES and press the right arrow key or “Selct.” In the ASSIGN KEY CODES menu, the numbers in the left column represent their corresponding memory start number.

To assign a code, toggle to the desired memory start number and press the right arrow key or “Selct” to enter the ENTER CODE ASSIGNMENTS screen. Once in the EDIT CODE ASSIGNMENTS screen, press the right arrow key or “Edit.” Use the right or left arrow keys to select KEY1, KEY2, KEY3 or NONE.

8 “GRAPH” KEY: DISPLAYING THE MOISTURE TREND PLOT

At the FINAL TEST screen, press the key labeled “Graph.” The moisture graph will replace the FINAL TEST screen. To return to the FINAL TEST screen, press the key labeled “Data.”

The graph displays time on the X axis and the result on the Y axis. The actual moisture (or solids) result (dotted line) and the result predicted (solid line) are displayed on the graph.

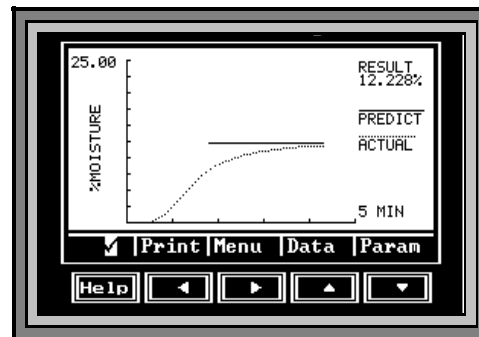


Figure 68 GRAPHIC DATA DISPLAY

The “Print” key will send the graph to the printer if it has been configured at the REPORT CONTROL OPTION on page 56, and PRINTER SETUP, page 24.

Pressing the “Menu” key returns the MAX-2000 display to the MAIN MENU. Pressing the “Data” key returns the display to the FINAL TEST screen and will show the last test name, result, and time.

9 “PARAM” KEY: TEMPORARILY CHANGING TEST PARAMETERS

To develop a new application, a few tests are run with different values for parameters such as temperature and sample size. Ending criteria and sample size are also changed to improve speed and accuracy. To speed this process, the Param function allows immediate alteration of a test parameter and immediate execution of a test from the parameter change screen. This parameter change function is only available for the parameter set stored in Memory Start 30, entitled CUSTOM.

To quickly change a parameter, press Param at the FINAL TEST screen. If the access code control system is enabled, pressing the “Param” key will bring up a message asking for the access code. Successfully entering the correct code will then bring up the PARAMETERS MENU START screen. Press the large “START” key any time to begin a test with the altered parameter values.

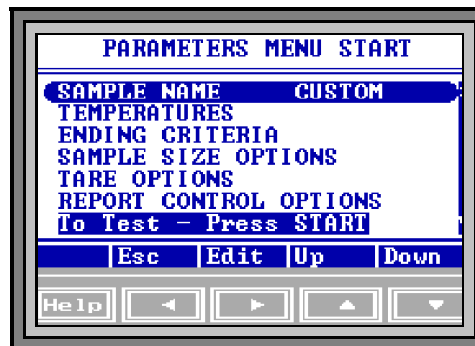


Figure 69 PARAM START MENU

Details on how to change any parameter can be found in the MEMORY START MENU section beginning on page 33. One example, changing the temperature setpoint, is given below.

9.1 CHANGING THE TEMPERATURE SETPOINT

- 9.1.1 Temperature is one of the parameters changed most often. To change the temperature setpoint from the MAIN MENU, press the “Param” (down arrow) key. Enter the access code, if requested. Successfully entering the correct code will then bring up the PARAMETERS MENU START window.
- 9.1.2 Move the selector bar to TEMPERATURES with the arrow keys, and press “Selct.” The next window, with TEMPERATURES at the top, lists the three options. Use the arrow keys to change the TEST TEMPERATURE setpoint to the desired value. Move the cursor off the end of the temperature value by pressing “Quit” to complete the process, and press “Acctp” to record the new value. Press “Esc” to return to the previous menu.
- 9.1.3 See the section on TEMPERATURES on page 34 for more details on changing the other OPTIONS on this screen.
- 9.1.4 The word START in the title means that “START” can be pressed while in this menu, and the test will begin using the parameters as they have been altered by the user. This parameter set is automatically saved under the title CUSTOM in the Memory Start list. (See the section entitled MEMORY START MENU on page 33.)

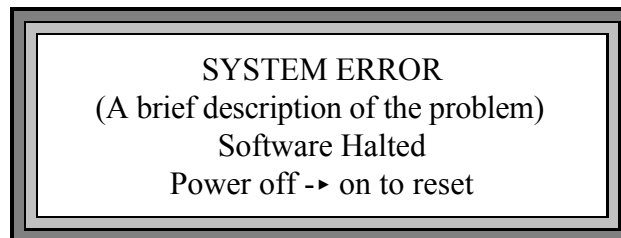
10 MISCELLANEOUS MENU MESSAGES

10.1 CONTROL PROGRAM VERSION NUMBER

For troubleshooting purposes, AZI Customer Service may need to know the version (or revision) of the control program running in your instrument. To display this information, turn the power off, wait a second, and turn it on again. Observe the front panel. The program version number will be displayed in the lower center portion of the screen while the AZI logo is displayed.

10.2 DIAGNOSTIC FAILURE MESSAGES

The MAX-2000 contains extensive diagnostic software, which monitors the performance of the instrument. If a dangerous or abnormal condition is detected, the instrument turns off power to the heater, ends operations, locks the keyboard and displays the following message:



If cycling the power switch does not clear the error, stop using the instrument and call AZI Customer Service (800) 528-7411 or (602) 470-1414.

10.3 HELP SYSTEM

Press the "Help" key any time to see a reference to the paragraph/s in the user's manual covering the current screen. The Help Screen at the right is for MAIN MENU selections.



Figure 70 HELP SCREEN

11 PERFORMANCE ENHANCEMENT

11.1 INTRODUCTION

- 11.1.1 The MAX loss-on-drying moisture analysis system takes advantage of computer technology to reduce test times and increase precision over standard vacuum oven or convection oven drying procedures. The sample is added to an aluminum sample pan sitting atop an electronic force balance within a test chamber. As the sample heats and loses weight due to moisture evaporation, the balance records that weight loss and transmits the data to the microprocessor. The microprocessor interprets the information and compares the sample's weight loss to a standard drying curve. The moisture concentration is extrapolated from the curve and results are available within minutes.
- 11.1.2 A typical drying curve (see **Figure 71** below) consists of three portions: The first portion (A-B) represents the sample's weight loss as it heats from room to testing temperature.
- 11.1.3 Section B-C is linear, representing moisture loss from the interior of each particle of the tested sample. The portion of the curve (C-D) is exponential in nature and represents the evolution of moisture from within the particle. The point at which no additional weight loss occurs represents the complete evolution of water from the original sample (E).

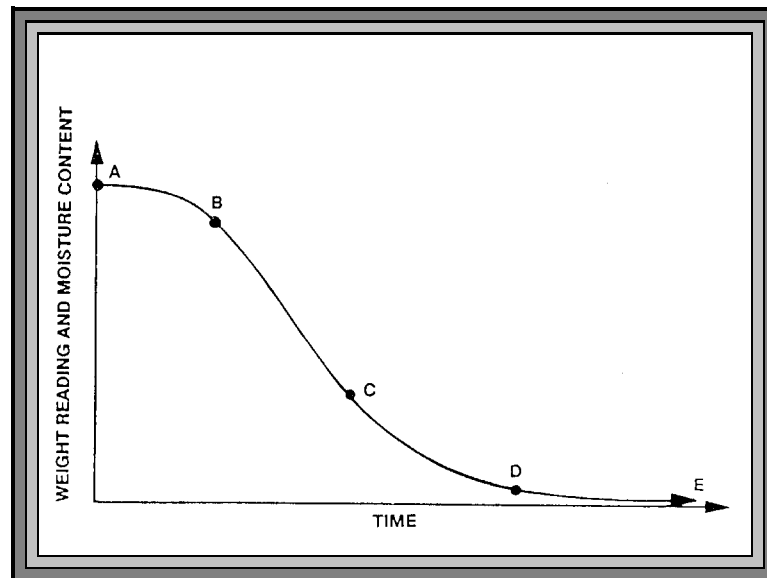


Figure 71 DRYING CURVE

- 11.1.4 The portion of the curve (D-E) is the longest and most time-consuming portion of the entire testing process. The time for a sample to reach zero residual moisture can take from one to 24 hours depending upon the sample, sample preparation, and testing temperature. The MAX-2000 loss-on-drying system calculates the sample's moisture concentration through mathematical extrapolation from the exponential (C-D) portion of the curve.
- 11.1.5 Normally, 1 gram to 10 grams of sample are placed on an aluminum sample pan in the test chamber. (Range can be 150 milligrams to 40 grams.) The aluminum pan sits on a pan support coupled to a sensitive digital electronic force balance. The force balance registers the initial weight of the sample before testing and relays the sample's decreasing weight to the microprocessor for evaluation. Balance readings are averaged to eliminate signal interference or erroneous data.
- 11.1.6 Test temperatures can be programmed between ambient (25°C) and 275°C in either a one or two-step temperature contour. Heating is done through a 700-watt nichrome element, which is located on the underside of the test chamber's lid. An RTD monitors the temperature of the test chamber and sends that information back to the microprocessor. Under the microprocessor's control, the heater element is cycled on and off to bring the test chamber to the programmed level. The temperature is maintained within 1°C of the programmed temperature throughout the test.
- 11.1.7 A unique HISTART mode (see HISTART TEMPERATURE) on the MAX-2000 takes advantage of the evaporative cooling effect at higher temperatures to reduce test times and improve repeatability. When the HISTART mode is used, each cycle begins with a higher temperature setting to rapidly evaporate moisture from the sample. The cooling effect of surface evaporation prevents burning of the sample although the chamber temperature may be quite high. During this high temperature period, the sample's weight loss is closely monitored to detect when the evaporation rate has decreased to a point where the cooling effect is lost. To prevent sample burning, the unit drops the temperature to the lower setting for slower drying. The higher beginning test temperature speeds the sample through the A-C portion of the drying curve. The lower ending temperature takes the sample through the exponential portion (C-D) of the curve where an accurate prediction of the moisture concentration can be made. See the section on HISTART TEMPERATURE page 71, for procedures on determining the ideal temperatures. Page 34 gives information on programming these values into the MAX-2000.

- 11.1.8 During the entire testing process the microprocessor monitors the sample's weight loss. The sample's decreasing weight is compared to the initial sample weight and the calculated moisture concentration will appear on the display. Simultaneously, the microprocessor is predicting a moisture concentration based upon the sample's rate of weight loss compared to the exponential portion of a standard drying curve. Testing will continue until the predicted moisture concentration agrees within a certain percentage of the actual moisture concentration appearing on the display. The percent agreement between the predicted and the actual moisture concentrations will vary depending upon the system's programming and the moisture level of the sample.
- 11.1.9 The MAX-2000 is an extremely flexible instrument. This flexibility means that some time is required to determine the best set of parameters for a particular application. The determination of the proper parameters requires a series of tests, and good laboratory procedure. AZI Sales and Customer Service personnel are trained to help in this process. If any questions arise, please call (800) 528-7411 or (602) 470-1414 for assistance.

11.2 DETERMINING PROPER TEST TEMPERATURE

- 11.2.1 To decide the proper test temperature for a particular sample, prepare a moisture versus temperature curve. Sample material is tested at increasing temperatures, usually in five or ten degree increments. If the moisture concentration of the sample material is known, as determined by a reference method (vacuum or air oven), then the MAX-2000's temperature can be adjusted until test results correlate with the established moisture concentration.
- 11.2.2 The starting temperature is usually the standard or reference method temperature for that particular sample. Results for each increasing temperature will usually rise to a plateau where several increasing temperatures do not change the results significantly. Beyond this plateau results rise dramatically, (**Figure 72**). Examination of the tested sample shows burning or charring.
- 11.2.3 Results along this plateau usually correlate well with the standard or reference method results. Repeated testing should be done at temperatures in this range. Several tests are performed using the same sample size and test parameters. Results from these repeated tests are tabulated to calculate the mean, or average, and the mean deviation (M.D.). Analysis of the mean and mean deviation, and their comparison with reference method results, determines that the proper test temperature has been used. If mean values do not compare well, or if the mean deviation is too large, test at another temperature along the plateau.

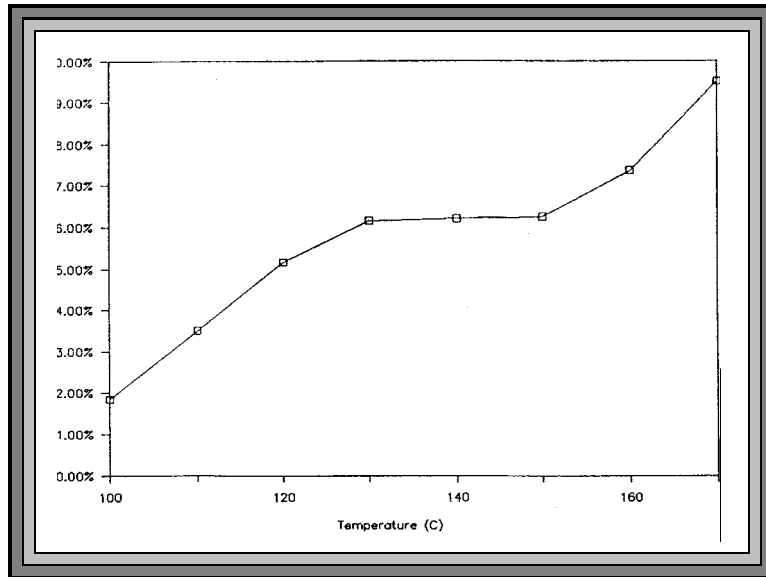


Figure 72 MOISTURE VS. TEMPERATURE CURVE

11.3 SELECTION OF ENDING CRITERIA

- 11.3.1 The MAX-2000 uses a sample dependent test to automatically end a test when END TEST ON PREDICTION is selected. The prediction uses a test called the reliability criterion which is equal to one minus the ratio between the "actual weight loss" at a given moment, and the end point predicted by the microprocessor. This parameter can be set to a value from 00 to 99 depending on the user's desire to balance speed and accuracy. The smaller the number, the sooner each test will end. A value of 99 means the actual weight loss must exceed 99% of the predicted end point.
- 11.3.2 The END TEST ON RATE criteria will cause the test to end when the sample weight loss rate has fallen below a threshold value. This is useful for samples that do not conform to the standard exponential drying model.
- 11.3.3 It is also possible to run a fixed-time test using the END TEST ON TIME option. A test will end after this amount of time, up to 999 minutes, has passed. This is sometimes useful for diagnostic and research purposes.
- 11.3.4 The decision of which ending criteria to use is application dependant. Best results are typically given with PREDICTION or RATE, rather than TIME. Experiment with your particular sample to determine which criteria is best for your product. See the earlier section on ENDING CRITERIA, page 37 or Appendix B, C or D for more details.

12 SAMPLE PREPARATION, TESTING AND ANALYSIS

12.1 SAMPLE PREPARATION

- 12.1.1 The MAX system can be used to test a wide range of products from finely ground, low-moisture powders to high-moisture slurries. **For best results, the sample should be of a uniform particle size and homogeneous in nature.** Large chunk samples, such as charcoal or cookies, should be crushed or ground to smaller pieces approximately 1/4" or less in diameter. Some samples, such as dried vegetables, may also need to be ground. The smaller pieces will easily release moisture during testing, leading to shorter test times and more repeatable results.
- 12.1.2 Any sample tested for moisture should be as uniform as possible. If sample material is collected into a jar or sampling bag, shake the jar or bag to produce a uniform mixture. Liquid samples should also be mixed or shaken to ensure a more homogeneous mixture.
- 12.1.3 Solid, granular sample material should be shaken onto the pan from a spoon; shaking sample directly from the collection jar will usually deposit only the larger granules, not a representative mixture. Liquid samples or slurries can be spooned or poured onto the sample pan; however, a pipette or sampling straw will collect a more homogeneous mixture of sample.

12.2 OPTIMUM SAMPLE SIZE

- 12.2.1 Each particular sample will have its own optimum sample size. Best results will be obtained if the sample consists of a single layer of particles, as long as this is sufficient to develop a weight loss of 10 milligrams or more. A rule of thumb is "the lower the moisture, the larger the sample." Low-moisture samples (less than 0.100%), such as chemicals or plastics, require larger amounts of sample (20 to 30 grams). The larger sample size is necessary to provide sufficient weight-loss information to the microprocessor. A larger weight change between the initial and final sample weights will give more accurate, repeatable results. Smaller samples will give faster tests. Generally, it is best to use a thin layer that just covers the surface of the pan. Very light, or very expensive test materials may require samples weighing as little as 100 milligrams. Be aware that the standard error will be larger for samples this small, unless the moisture content is sufficient to cause a weight change of 10 milligrams or more for each test. If the first prediction is too low, increase sample size. If it is too high, try decreasing sample size, or lowering the temperature.

12.2.2 The sample should be added evenly, in a thin layer, across the entire surface of the pan. Once the desired amount has been added, the pan can be removed from the test chamber to evenly distribute the sample. The sample should be distributed over the surface by gentle shaking, tapping, or for very viscous samples, spread with a spoon or knife. Do not spread granular products with a spoon as the particles compress even under gentle pressure, affecting test times and results. An even layer of sample across the pan will reduce test times and increase precision of results.

12.3 LIQUID SAMPLES

12.3.1 Some liquid samples will dry slowly, even at high temperatures. Drops or puddles may form on the pan that dry slowly as the sample concentrates. A skin may form which limits evaporation from the interior. Long test times (greater than 25 minutes) and low % moisture (or high % solids values) suggest incomplete drying. Pre-dried glass-fiber filter paper and flat bottomed pans are recommended to successfully test samples such as these.

12.3.2 Filter paper serves as a support for the liquid sample. The sample is absorbed through the paper where a more even, rapid evaporation occurs, reducing test times.

12.3.3 Occasionally, some samples cannot be absorbed into the filter paper. At the end of the test, examination of the sample pan shows the sample sitting high above the filter paper with a thick crust. The crust may be singed from the heat or even show bubbling where vapor has collected beneath the surface. % SOLIDS results will be high or % MOISTURE results will be low. Samples such as these are treated differently: After the sample has been added to the sample pan, remove the pan from the test chamber and place it onto a flat surface. Grasp part of the filter paper (tweezers are suggested) and flip it over so that the sample lies between the pan and the paper. Squash the sample with a flat-bottomed glass or jar to a uniform layer. Return the sample pan to the test chamber and close the lid. The upper filter paper surface absorbs moisture from the sample and prevents spattering to produce more accurate, reproducible results.

12.3.4 The glass-fiber filter paper may be pre-dried before use in some applications. Several sheets can be dried in a MAX-2000. (Test at 150° C with the END TEST ON PREDICTION/AUTO CRITERIA SELECTION, see page 38). After drying, store the filter paper in a desiccator to prevent the absorption of ambient humidity. Waffle-bottomed sample pans are **not** recommended for use with filter paper. The liquid sample may soak through the filter paper and collect in puddles in the pan's depressions. Contact AZI Customer Service to order flat-bottom pans, (AZI part number 990-0010).

12.4 SPEED VS ACCURACY

- 12.4.1 The shortest possible test time using automatic (prediction based) ending criteria is one minute. This is a result of the time required to compute the prediction. Normally, if the sample size is optimum, and no interfering volatiles are present, two minute tests produce optimum accuracy.

12.5 HIGH START TEMPERATURE SELECTION

- 12.5.1 Once the base start temperature has been determined, it may be possible to utilize the HISTART feature to speed a test and still obtain accurate results. Experiment with various high start temperatures until one is found that gives the fastest test times without sample degradation. Start 10 degrees above the normal test temperature and work upward in equal increments to find the best combination. If sample degradation occurs, usually indicated by a change in color or transparency, use a lower temperature. It is not normally a good idea to use a high start temperature more than 30°C above the normal temperature.
- 12.5.2 As the HISTART temperature is increased, the test should decrease while final moisture or solids results are within range. Beyond a certain temperature, which is different for different materials, results will go out of range as the sample burns.

13 PERFORMANCE VERIFICATION

Periodic checks of the system are recommended to verify proper system operation. These periodic checks will satisfy some quality assurance guidelines when performed daily. A log is recommended, either hand written or computer managed, which will record the weight tests, sodium tartrate tests and retained sample's results. Shifts in results that are out of range can be quickly detected and the appropriate corrections made.

Any time the unit is moved, the power switched off, or the balance is jarred or bumped, the 20 gram balance calibration should be performed, see page 51.

The weight test should be the basis for a daily quality control verification of the MAX-2000 and should be the first test performed every day.

In addition, if there is any concern about the accuracy of the instrument, these same tests may be performed to evaluate instrument performance.

13.1 WEIGHT TEST

This test simulates moisture content with the removal of one of two known weights. The test is run with specific parameters which are stored under Memory Start 00. See the section on MEMORY SELECT on page 31.

- 13.1.1 From the FINAL TEST screen, press the “Memry” key.
- 13.1.2 If the highlight bar is not already there, use the up and down arrows to select **“00 ID: WEIGHT.”**
- 13.1.3 Place a clean, empty sample pan on the pan support.
- 13.1.4 Close the lid and press the “START” key.
- 13.1.5 When the OPEN LID appears on the screen, open the lid and carefully place both a 5 gram and a 3 gram weight near the center of the sample pan.
- 13.1.6 Close the lid.
- 13.1.7 After the testing screen is displayed, gently open the lid and carefully remove the 3 gram weight.
- 13.1.8 Wait for the end of the test.
- 13.1.9 If this is the first test of the day, discard the results of this test for stability reasons.
- 13.1.10 Record the final result. The value should fall between 37.48 and 37.52.

13.2 PRECISION WEIGHT TEST

- 13.2.1 Repeat steps 13.1.3 through 13.1.8 four more times.
- 13.2.2 After all five tests are complete, press the “Menu” key and arrow down to the STORED DATA MENU.
- 13.2.3 PRESS the “Selct” key.
- 13.2.4 Arrow down to highlight ANALYZE STORED DATA and press the “Selct” key.
- 13.2.5 Arrow up or down to select the five weight tests and press the “Calc” key.
- 13.2.6 The results displayed should fall within the following.

NUMBER OF SAMPLES	5
MEAN	37.48 TO 37.52
MEAN DEVIATION	LESS THAN 0.01
COEFFICIENT of VARIATION	LESS THAN 0.03%

- 13.2.7 If the results are outside these ranges, a weighing error has occurred.
- 13.2.8 The most common causes of such errors are bent or dirty sample pans, or debris in the gaps around the balance adaptor and sample pan support. Switch the unit OFF. Remove the pan support, balance adaptor and balance cover, and carefully clean the instrument.
- 13.2.9 After the instrument is cleaned:
- Use a new sample pan and repeat the weight test five more times.
 - Calculate the stored results.
 - If the results are still outside the specified range, call AZI Customer Service for assistance.

13.3 SODIUM TARTRATE TEST

The sodium tartrate test verifies the heater and force balance operation. Sodium tartrate dehydrate is a chemical with a known moisture concentration which gives up moisture at temperatures greater than 120°C.

Because of its consistent moisture concentration, it is used as a standard in moisture measurement using oven or titration methods. To obtain consistently reliable results, use a high quality or reagent grade (ACS certified) granular sodium tartrate. Avoid using sodium tartrate that contains lumps or has an uneven consistency since lumps indicate the absorption of ambient humidity and will yield variable results. Sift the sodium tartrate through a #20 sieve to eliminate any lumps or large crystals that pop off the sample pan during the test.

The test uses approximately 8 grams of sample and is run at 150°C. Results should be within a range of $\pm 0.100\%$ of the assayed value on the label of the chemical. (typically 15.61%)

NOTE: If the outer shroud gasket (AZI p/n 300-0114) is used during routine testing (usually with very high moisture samples) **DO NOT** install the outer gasket. The gasket will only interfere with the high moisture test process.

- 13.3.1 From the FINAL TEST screen, press the “Memry” key.
- 13.3.2 If the highlight bar is not already on it, use the up and down arrows to select **“01 ID: TARTRATE.”**
- 13.3.3 Press the “START” key.
- 13.3.4 When the OPEN LID appears on the screen, open the lid and GENTLY place a new, clean sample pan on the pan support.
- 13.3.5 Close the lid and allow the unit to tare.
- 13.3.6 When the OPEN LID appears on the screen again, open the lid and gently and evenly shake sodium tartrate over the surface of the sample pan until the display shows that 7.9 to 8.1 grams of sample are loaded.
- 13.3.7 Close the lid and the test will begin.
- 13.3.8 Wait for the end of test signal.
- 13.3.9 If this is the first test of the day, discard the results of this test for stability reasons.
- 13.3.10 Results should be within a range of $\pm 0.100\%$ of the assayed value on the bottle label.

13.4 PRECISION TARTRATE TEST

- 13.4.1 Repeat Steps 13.2.3 through 13.2.8 until a total of five tests are stored.
- 13.4.2 Depress the “Esc” key until the MAIN MENU is displayed.
- 13.4.3 Down arrow to STORED DATA and press the “Selct” key.
- 13.4.4 Down arrow to ANALYZE STORED DATA and press the “Selct” key.
- 13.4.5 Select the five tartrate tests and press the “Calc” key.
- 13.4.6 Record the results.
- 13.4.7 The mean of the sodium tartrate results should be $\pm 0.10\%$ of the value on the bottle label.
- 13.4.8 If the result is still out of tolerance, The most common causes of such errors are bent or dirty sample pans, or debris in the gaps around the balance adaptor and sample pan support. Remove the pan support, balance adaptor, and balance cover and carefully clean the instrument. Also, clean the heater assembly and check the temperature sensor. If a Temperature Calibration Device (AZI P/N 600-0120) is available, calibrate the system, see page 51.
- Repeat the tartrate test again, using a clean sample pan for each of the five samples, and analyze the results.
 - If the mean is still out of tolerance, call Arizona Instrument Customer Service for assistance.

13.5 RETAINED SAMPLES

The weight test and the sodium tartrate test are usually sufficient to satisfy industry guidelines for quality control in moisture measurement. Some additional checks can be performed using replicate testing of retained samples. Retained samples, when stored under airtight conditions, should maintain moisture levels for long periods. Daily testing of these samples should produce the same results day after day. Retained samples further verify the unit's operation on the customer's own product.

- 13.5.1 Let the system warm up for 20 minutes.
- 13.5.2 Set the MAX-2000 to the optimum test temperature for the retained sample or use the ID number of a test which has been stored in memory.
- 13.5.3 Place a clean aluminum sample pan onto the pan support in the test chamber.

- 13.5.4 Close the lid and push the “START” key.
- 13.5.5 When the OPEN LID display appears, GENTLY add the optimum amount of retained sample evenly across the sample pan.
- 13.5.6 Close the lid and allow the test to continue.
- 13.5.7 Record the final result in the quality control log.
- 13.5.8 The % MOISTURE results for the retained sample should fall within the established acceptable range of results for that sample. If results are out of range, repeat the test to verify results.

14 ROUTINE MAINTENANCE

The MAX-2000 requires routine cleaning to keep the test chamber free of excess sample material. Failure to keep the instrument interior clean reduces its accuracy and repeatability. Sample material collecting in the test chamber prevents free movement of the pan support. Also, sample material collecting on the heater shroud prevents the lid from closing completely, causing erratic moisture results. Material also falls into the system's interior, causing balance problems. Routine cleaning of the test chamber reduces the possibility of problems and repairs, extending the life of the instrument.

14.1 CHAMBER INTERIOR

The chamber interior needs to be cleaned daily. To clean the chamber interior, switch the main power switch off. A vacuum line, portable vacuum cleaner, or a small paint brush can be used to remove debris from the chamber.

CAUTION: A compressed air line or canned air is **not** recommended, as debris flows into the system's interior and settles in the electronic components.

14.2 HEATER CLEANING

Testing of some materials may cause a brown discoloration behind the heater and on the inside of the heater shroud. This darkening affects results as heat is absorbed rather than reflected from the heater onto the sample.

It may be necessary to periodically clean this heater. Items needed:

- Cleaning solution such as “409” in a spray bottle. *
- Cloth and/or paper towels
- Small stiff bristle brush such as toothbrush or acid brush
- Cotton swab (Q-Tips)

- Water for cleaning and wiping shroud and heater after cleaning
- Small Phillips head screw driver if you elect to remove the shroud
- RTD alignment gauge (AZI p/n 360-0164)

* **NOTE:** An oven cleaner such as “Easy-Off” should not be used on the aluminum shroud as it is corrosive and will pit the aluminum.

1. Turn the unit off and unplug the Computrac. Ensure the unit has cooled down to ambient temperature. Remove the pan and use the supplied tweezers to pop the pan support up and out of the test chamber. **Be careful - excess force on the balance could result in costly repairs.** Cover the pan support hole in the bottom of the chamber with masking or other similar tape. Carefully mark the RTD with a permanent marker on the inside of the shroud and on the outside of the clamp to mark the relative RTD position in the heater.

2. Remove the shroud to provide the maximum cleaning benefit. Remove the four evenly spaced, small screws, located on the outside of the shroud, holding it in place. Carefully slide the RTD out of the shroud. Take care not to pull the RTD wires out of the heater box while removing the shroud.

3. Lightly spray the shroud with cleaning solution and allow it to stand for several minutes. Scrub with the stiff bristle brush. Repeat if necessary to remove layers of accumulated buildup. Rinse under warm water and dry.

4. Prepare the heater box by placing paper towels around the elements. Lightly spray the front (face) of the heater box and allow to stand, or alternately spray a damp cloth or paper towel with cleaner and clean the heater box. Use a small brush or cotton swab (Q-Tip) to remove excess buildup. Dry the front of the heater with paper towels or damp cloth until clean.

Do NOT spray cleaner heavily into the heater and/or shroud area. Excessive moisture could affect wiring and its insulation.

5. Allow heater box to dry for at least fifteen minutes to ensure that is completely dry.

6. Re-assemble heater and correctly position the RTD using the RTD alignment gauge and the marks made with the permanent marker. If an RTD alignment gauge (AZI p/n 360-0164) was not included with the delivery of your unit, please contact your Sales Representative or Customer Service Representative to obtain one before attempting to clean your instrument.

7. Remove the masking tape from the hole in the chamber floor and carefully install the pan support and pan. Run a weight test to verify that the unit is functioning correctly (see page 72). If a temperature calibration device is available, run calibration after cleaning.

Cleaning frequency will vary depending on the application and frequency of use. We recommend that you establish a periodic cleaning schedule to ensure unit to unit correlation and performance. Call AZI Customer Service if you have any questions.

14.3 SAMPLE PAN SUPPORT

The sample pan support and balance adaptor may need to be cleaned if high volatile material condenses on it. **Remove the pan support and balance adaptor carefully and clean them by wiping them with a tissue or paper towel.**

TROUBLE DIAGNOSIS

SYMPTOM	DIAGNOSIS	REMEDY
Answer always zero	Temperature too low No heat Sample too small Lift compensation too large	Raise setpoint See symptom below Increase sample Reduce lift comp pct
Answers vary too much	Sample too small Samples not uniform Sample particles too large	Reduce sample Grind sample Grind sample
Blank display	Contrast controls not set No power Microprocessor failure Backlight connector disconnected	Adjust contrast Check power cord connections Open front, press reset Reconnect
Heat will not turn off	Set wrong Circuit board failure	Adjust ending criteria Call AZI
Moistures too high	Temperature set too high Bent sample pan Dirty sample pan Debris in balance gaps Lift compensation too small Dirty heater assembly	Lower temp Use new pan Use new pan Clean Increase lift comp pct Clean heater assembly
Moistures too low	Temperature too low Sample too small Sample too large Sample needs spreading Lift compensation too large	Increase temp Increase sample Decrease sample Spread Decrease lift comp pct
Moisture never stops increasing	Other volatiles Balance drifting	Try lower temperature Run drift check
No graphical display	Graphics not selected	Select graphics display
No heat	Voltage selection wrong	Check power module at rear of instrument, set to correct voltage

SYMPTOM	DIAGNOSIS	REMEDY
	Wiring failure in heater circuit	Call AZI Customer Service
	Heater failure	Call AZI Customer Service
	Door sensor failure	Check display for LID OPEN message when open
	Temperature setpoint too low	Raise temperature above room ambient or standby temperature
No power to instrument	Fuse blown Power switch off Power cord disconnected	Remove and test fuse Check switch position Confirm power cord seating
	Outlet not powered	Test circuit with lamp
No weight reading displayed	Balance not initialized	Turn power off, then on, wait 15 seconds
Erratic results	Poor AC ground	Ensure grounding from case ground to earth ground
	Dirt in chamber/pan support	Clean unit
Display erratic	Unit cold (near freezing)	Allow to warm-up
Unit resets and alarms during a test	Lid open for an extended period of time during test	Turn switch off and on
UNDERLOAD when "START" pressed	Sample pan or pan support not in place	Install pan and/or support, "Quit" test and press "START" again
Instrument won't tare	Test chamber temperature fluctuates/changes Dirt in test chamber or under pan support	Allow system to stabilize Clean

16 TROUBLE MESSAGES

Messages appear on the display screen when certain internal problems occur. You will probably never see one of these messages. However, if one should appear, the message and its meaning are provided in the following.

BAD EPROM CHECKSUM

The EPROM is continuously checked against a pre-calculated CHECKSUM to insure against failure. This message appears if a discrepancy is detected.

Probable causes:

Bad EPROM chip.

Action:

Replace U4.

SRAM

SRAM chip is continuously checked for proper operation during program execution. Message generated if error in SRAM detected.

Probable cause:

Bad SRAM chip.

Action:

Replace U3.

HEATER RUNAWAY

Message is generated if the lid is closed and temperature exceeds 290°C for 3 seconds. It is also generated if the lid is open, and the temperature does not decrease according to an exponential model.

Probable causes:

Failed triac or triac driver (probably both). Alarm can sometimes be generated spuriously if ambient conditions prevent normal cooling of the heater when lid is up (wind currents blowing heat back on the RTD).

Action:

Insure actual failure has occurred. If not, reset system. Troubleshoot heat control system.

HEATER FAILURE

Message is generated if the heater does not reach the set temp in a prescribed period of time (varied with set temp based on heater model) or starting test with low test temperature at ambient temperature.

Probable cause:

Failed heat control system.

Action:

Power unit off and back on and attempt second test. Troubleshoot heat control system and/or troubleshoot heater wiring.

TEMPERATURE CIRCUIT

Message is generated if temperature circuit is not detected.

Probable cause:

A-to-D failure. RTD failure. Bridge circuit failure. MPU failure.

Action:

Troubleshoot temperature circuit. Check RTD connection to board.

A/D TIMEOUT

Message generated if A/D does not clear in 100mS.

Probable cause:

Bad A/D. Bad A/D timing circuit.

Action:

Troubleshoot A/D circuit.

INTERRUPT STARTUP

Something caused the system to crash and reset.

Probable cause:

Usually RAM corruption of some kind.

Action:

Troubleshoot system.

15 SPECIFICATIONS

Description:

The MAX-2000, an advanced moisture analyzer for the Computrac product line, is a replacement to the MAX-50 moisture analyzer. The MAX-2000 uses the same convection heating feature and the patented prediction algorithm as the MAX-50 to quickly and accurately measure moisture levels in a variety of materials. Other features not available on the MAX-50 provide the MAX-2000 with additional sensitivity, resolution, and precision at both high and low moisture levels.

The following table describes the MAX-2000 features.

Feature	Specification
Dimensions	<ul style="list-style-type: none">• 235mm H x 300 mm W x 575 mm D• 9.5 in H x 12 in W x 24 in D
Weight	<ul style="list-style-type: none">• 13.9 kg• 32 lbs.
Casework	<ul style="list-style-type: none">• Per drawing 7200-0244
Power Requirements	<ul style="list-style-type: none">• 110-120 volts 50/60 HZ, 1 amp standby, or 6 amps heat on, or• 210 - 240 volts 50/60 HZ, 0.5 amp standby, or 3 amps heat on• Power control and fuses at rear of unit
Heating Range	<ul style="list-style-type: none">• 25° C to 275°C set point in 1°C increments• Temperature accurate +/- 1°C
Heater Calibration	<ul style="list-style-type: none">• Menu driven, automatic calibration and verification traceable to NIST.• Requires temperature calibration module (part number 600-0120)
Test Temperatures	<ul style="list-style-type: none">• User-set through temperature range for chamber temperature maintenance, test temperature control and dual test temperature programming
Balance	<ul style="list-style-type: none">• Built in, automatic operation
Sample Size	<ul style="list-style-type: none">• 150 milligrams to 40 grams
Resolution	<ul style="list-style-type: none">• Moisture - 0.001%• Balance 0.0001 gram
Balance Calibration	<ul style="list-style-type: none">• Automatic, menu driven, one point calibration at 20 grams

Feature	Specification
Display	<ul style="list-style-type: none"> • 30 character, 9 row LCD with back light • Text or graphic test display
Test Display	<ul style="list-style-type: none"> • Continuous text or graphic display of test time, current temperature, programmed test temperature, and current sample weight and calculated weight loss.
Interface	<ul style="list-style-type: none"> • RS-232 (9 pin standard) bidirectional • Parallel printer (PC standard)
Moisture Range	<ul style="list-style-type: none"> • 0.005% to 100% moisture
Repeatability	<ul style="list-style-type: none"> • +/- 0.002% mean deviation, depending upon program
Firmware	<ul style="list-style-type: none"> • Menu driven through LCD display
Memory	<ul style="list-style-type: none"> • Storage of up to 61 test results • Storage of up to 29 different test parameters plus 2 quality test programs (weight test and tartrate)
Statistical Calculation	<ul style="list-style-type: none"> • Mean, mean deviation, and coefficient of variation
Access Code	<ul style="list-style-type: none"> • Up to four user-selectable codes, up to master code and 3 individual codes for control • One “universal” code for factory use and override
Results Display	<ul style="list-style-type: none"> • Moisture • Solids • Dry weight
Ending Criteria	<ul style="list-style-type: none"> • Predict, both automatic and manual • Rate, from 0.001%/minute to 9.999%/minute • Time, from 001 to 999 minutes
Programmable Features	<ul style="list-style-type: none"> • Sample name • Lot number or product ID
Consumables	<ul style="list-style-type: none"> • Aluminum sample pans • Filter paper
Certifications	<ul style="list-style-type: none"> • UL listing pending • CE certification pending
Options	<ul style="list-style-type: none"> • Temperature calibration module • Nitrogen purge fitting • Dot matrix printer

Feature**Specification**

Accessories

- 20 g balance calibration weight
- 3g and 5g weights
- Tweezers
- User's manual
- Power cord

16 ACCESSORIES & MAINTENANCE PARTS

MAX-2000 Moisture Analyzer

Accessories & Maintenance Parts

CONSUMABLES	Waffle Bottom Sample Pans (100 PCS)
990-0008	
990-0010	
990-0003	3g Weight
	5g Weight
SPARE PARTS	20g Weight
690-0003	Hex Wrench
690-0004	Tweezers
690-0007	RTD Alignment Gauge
690-0011	Fan
690-0012	8 Amp Fuse
360-0164	4 Amp Fuse
170-0014	Power Cord - II0VAC
190-1001	Power Cord - British Standard - 220V
190-1002	Power Cord - Continental Europe - 220V
200-0002	Optical-switch Cable Assembly
200-0003	RTD Cable Assembly
200-0008	Inside Shroud Gasket
200-0021	Outside Shroud Gasket
200-0026	Keypad
300-0106	Damper Spring Mandrel
300-0114	LCD Module
300-0135	Pan Support
300-0129	Torsion Spring, RH
300-0145	Torsion Spring, LH
355-0016	Mandrel Torsion Spring, RH
355-0073	Gas Spring
355-0074	Retrofit Spring Kit
355-0075	Printer Cable (6')
355-0079	Temperature Calibration Module
600-0140	Printer
600-0105	IC Program Chip, U4
600-0120	MAX-2000 User's Manual
990-0044	Force Balance; Factory Repair
4800-5058	
SS-189	
600-0131	

Flat Bottom Sample Pans
(100 PCS)

Filter Paper (100 PCS)

17 APPENDIX A

17.1 DRIFT TEST

It is possible to check the ‘drift’ of the balance to determine if instability is occurring and having an effect on the results. This test may be helpful as a troubleshooting tool if instability is suspected.

17.1.1 Program an empty Memory Start location, or program the “Param” key location to the following testing conditions:

Sample Name:	Drift
Test Temperature	200°C
Ending Criteria	End Test on Time
Time to End	20 minutes
Max Sample Size	25 grams
Tare Options	
Pan Tare Option	Fast
Sample Tare Option	Start After 8 Seconds
Lift Comp Pct	000%

17.1.2 Use the default parameters for the other program options.

17.1.3 If the Drift Test parameters were programmed using the “Param” key, press the “START” key at the opening menu screen.

17.1.4 If the Drift Test parameters were programmed into a vacant Memory Start location, press the “Memry” key to access the stored test programs. Use the up or down keys to highlight the Drift Test location.

17.1.5 Press the “START” key.

17.1.6 When the OPEN LID appears on the screen, open the lid and GENTLY place a new, clean sample pan on the pan support.

17.1.7 Close the lid and allow the unit to tare.

- 17.1.8 When the OPEN LID appears on the screen, open the lid and carefully place a 20 gram weight and a much smaller weight, such as 20 milligrams, onto the sample pan.
- 17.1.9 Close the lid.
- 17.1.10 After the testing screen is displayed **and the temperature reaches 200°C**, gently open the lid and carefully remove the small weight.
- 17.1.11 Wait for the end of the test.
- 17.1.12 Press the “Menu” key.
- 17.1.13 Use the up or down arrow key to highlight the STORED DATA MENU.
- 17.1.14 Use the up or down arrow key to select VIEW STORED DATA.
- 17.1.15 Use the up or down arrow key to highlight the DRIFT TEST.
- 17.1.16 Record the START WT. and the END WT..
- 17.1.17 The following example shows how to calculate the unit's drift.

Start Wt.	20.0255 g
- End Wt.	19.9984 g
Difference	00.0271 g
- Less Removed Wt	00.0200 g
Total Drift	00.0071 g

- 17.1.18 The total drift value must be less than, or equal to, 0.010 grams. Repeat the test several times for precision studies.
- 17.1.19 Should the unit fail this test, repeat the test one more time. It is possible that a random gust of wind or other phenomenon caused the unit to fail. If the unit's memory is gone, it will fail a Drift Test every time. If the second Drift Test does not pass, call AZI Customer Service at (800) 528-7411 or (602) 470-1414.

18 APPENDIX B

18.1 PARAMETER DEVELOPMENT - CHEMICALS INDUSTRY

Following are the guidelines for developing parameters.

- TEST TEMPERATURE: Adjust as needed

Be sure to use a temperature that is high enough to drive off all the moisture but does not degrade the material in any appreciable way.

If, after establishing good accuracy with the material, the test times are longer than desired, then try using HISTART. Start with a HISTART temperature that is 20°C higher than the TEST temperature.

- STANDBY TEMPERATURE:

Dry samples	50°C
Water-based solutions	50°C
Solvent-based solutions	50°C

If possible, experiment with a standby temperature of 80°C, especially with those samples using test temperatures greater than 120°C.

- ENDING CRITERIA:

If accuracy and/or reproducibility is not acceptable, try working with rate ending criteria. If accuracy and reproducibility is still not acceptable, contact your Sales Representative for assistance.

If possible, when acceptable results are established using either auto or manual predict, work with the material with the rate ending criteria to see if the results can be improved.

- SAMPLE SIZE:

SUGGESTED ENDING CRITERIA

SAMPLE TYPE	SIZE	RATE
Dry samples	5-7 grams	0.1%
For moisture levels < 0.1%	15-20 grams	0.05%
Water-based solutions	1-2 grams	0.2% - 0.1%
Solvent-based solutions	1-2 grams	0.2% - 0.1%

If test times are too long with water- or solvent-based solutions, reduce the sample size in 1 gram increments until the desired test time is reached (typically 3-5 minutes).

Begin water and solvent solution sample testing with flat pans.

- SUGGESTED TECHNIQUES - LIQUID SAMPLES

It is recommended that the pan or the pan w/filter paper (if used) be cooled after the pan tare and before the sample is added. This can be done quickly and easily by removing the pan or pan w/filter paper and fanning back and forth a few times. Apply sample quickly using a syringe or pipette in a spiral motion over the surface of the pan. For extremely volatile samples, use the syringe test procedure. (See Syringe Test, page 60.)

- SUGGESTED TECHNIQUES - DRY SAMPLES

Spread sample evenly over the surface of a waffle pan. If desired, you may place the appropriate amount of sample in center of pan. Then remove pan and sample from balance and place on flat surface. Shake the pan to distribute the sample evenly.

- TARE OPTIONS:

Dry samples

Pan tare	Tare Selection
If moisture is < 1%	Low moisture
If moisture is < 0.1%	Ultra-low moisture
Sample tare	When stable (3 seconds)

Water-based solutions

Pan tare	Low moisture
Sample tare	3 seconds

Solvent-based solutions

Pan tare	Low moisture
Sample tare	3 seconds

- LIFT COMPENSATION:

If moisture level is < 0.2%, adjust as needed. The higher the lift percentage, the lower the moisture value will be. Call AZI Customer Service at (800) 528-7411 or (602) 470-1414 if you have questions.

- PARAMETER DOCUMENTATION:

To ensure optimum and efficient correlation, reproducibility and for record keeping purposes, record the following .

- Standard testing - 3 Karl Fischer, 3 oven tests or other accepted reference method procedure.

- 5 repeat tests on the MAX-2000. These should be printed with the statistics included. Include a graph with the MAX-2000 results.

- Record comments on special techniques required to duplicate accurate and reproducible results.

NOTE: The MAX-2000 analyze function uses the “mean deviation” calculation to measure the repeatability of a set of results. This calculations is:

$$\frac{\sum|\bar{x}-x|}{n}$$

Equation for Mean Deviation

Deviations calculated with this equation are slightly different than those calculated using the standard deviation equation for a sample, but are similar to the calculation of the standard deviation of a population.

$$\sqrt{\frac{\sum(\bar{x}-x)^2}{n}}$$

Equation for Population Standard Deviation

$$\sqrt{\frac{\sum(\bar{x}-x)^2}{n-1}}$$

Equation for Sample Standard Deviation

19 APPENDIX C

19.1 PARAMETER DEVELOPMENT - FOODS INDUSTRY

Following are the guidelines for developing parameters.

- TEST TEMPERATURES

Be sure to use a temperature that is high enough to drive off all the moisture but does not degrade the material in any appreciable way.

If, after establishing a test temperature, a shorter test time is desirable, try using HISTART temperature control. Begin with a HISTART temperature that is 20°C higher than the test temperature.

- STANDBY TEMPERATURE: 80°C

Adjust only with materials that would be affected with this elevated standby temperature.

When using small sample sizes of materials that lose moisture quickly, it is recommended that the pan or the pan w/filter paper (if used) be cooled after the pan tare and before adding the sample. This can be done quickly and easily by removing the pan or pan w/filter paper and fanning them back and forth a few times.

- ENDING CRITERIA:

If expected moisture content is greater than 20% or less than 0.5%, use RATE. If greater than 20% adjust rate in increments of 0.25/minute.

IE: 0.50%/minute
0.75%/minute
1.00%/minute
1.25%/minute

If less than 0.5%, adjust rate in increments of 0.05% beginning at 0.25% and adjust down as needed.

If expected moisture is between 0.5% and 20%, use PREDICT.

MAX-2000 - Manual predict at 90% reliability and .01% stability

If smaller mean deviations are needed:

MAX-2000 - Manual predict at 93% reliability and .008% stability

If improved mean deviations are needed:

MAX-2000 - Manual predict at 97% reliability and 0.005% stability

If mean deviations are still not acceptable, try RATE or TIME ending criteria.

- **SAMPLE SIZE:** Adjust as necessary for application. Smaller sample sizes of a homogenous material will decrease test times.

- **TARE OPTIONS:**

Pan tare	Standard
Ultra-low pan tare	With samples having moisture levels below 1%
Sample tare	When stable. Use sample tare “3 seconds” with warm or hot applications.

- **PARAMETER DOCUMENTATION:**

To ensure optimum and efficient correlation, reproducibility and for record keeping purposes, record the following .

- Standard testing - 3 Karl Fischer, 3 oven tests or other accepted reference method procedure.

- 5 repeat tests on the MAX-2000. These should be printed with the statistics included. Include a graph with the MAX-2000 results.

- Record comments on special techniques required to duplicate accurate and reproducible results.

NOTE: The MAX-2000 analyze function uses the “mean deviation” calculation to measure the repeatability of a set of results. This calculations is:

$$\frac{\sum |\bar{x} - x|}{n}$$

Equation for Mean Deviation

Deviations calculated with this equation are slightly different than those calculated using the standard deviation equation for a sample, but are similar to the calculation of the standard deviation of a population.

$$\sqrt{\frac{\sum(\bar{x}-x)^2}{n}}$$

Equation for Population Standard Deviation

$$\sqrt{\frac{\sum(\bar{x}-x)^2}{n-1}}$$

Equation for Sample Standard Deviation

20 APPENDIX D

20.1 PARAMETER DEVELOPMENT - PLASTICS INDUSTRY

Call your Sales Representative for a current copy of “Suggested Operating Parameters Guide”. This guide is updated regularly with the latest resin application parameters.

Following are guidelines for developing parameters.

- TEST TEMPERATURE: See “Suggested Operating Parameters Guide.”
- HISTART TEMPERATURE 25°C for all resins
- IDLE TEMPERATURE 100°C for all resins unless otherwise noted in “Suggested Operating Parameters Guide.”
- ENDING CRITERIA:

Always use END TEST ON RATE. See the “Suggested Operating Parameters Guide” for the actual rate to program for any given resin.

- SAMPLE SIZE OPTIONS:

See “Suggested Operating Parameters Guide.” The operating guide will always direct you to use either 18 to 22 grams, or 28 to 32 grams, depending on moisture specification. Smaller sample sizes may not evolve enough moisture for accurate or repeatable measurements.

- TARE OPTIONS:

Pan tare - always use Ultra-low moisture tare.
Sample tare - use five seconds or eight seconds.

- REPORT ITEMS TO PRINT:

Exclude the following and any other items you do not wish to be included in the printout of results:

End Wt.
End Rel.
Rel. Tgt.

End Stab.
Stab. Tgt.

- **REPORT CONTROL OPTIONS:**

Select options of your choice.

- **RESULT DISPLAY OPTIONS:**

Set to MOISTURE.

- **LIFT COMP PCT:**

See “Suggested Operating Parameters Guide.”

SUGGESTIONS FOR ACHIEVING BEST TEST RESULTS WHEN TESTING PELLETIZED RESIN

- Call your Sales Representative for training prior to setting up the MAX-2000 or beginning any testing.
- Be certain that the outer gasket (blue foam rubber ring), AZI p/n 300-0114, is in place around the outside of the balance cover. This gasket is in addition to the blue one which is glued to the top of the balance cover.
- Review carefully the sampling instructions on page 97 in this section of the manual. You will note that a glass container is recommended for sampling, with a plastic bottle as an alternative.
- After setting parameters for a resin, check to ensure that each parameter has been properly set. This can be done by printing the test parameters and visually checking the printout for parameter errors, or by quickly viewing the parameters manually and checking each for proper setting.
- **Sample distribution:** It is important that the sample be spread evenly across the surface of the sample pan. This is easily achieved by pouring or spooning sample onto the center of the pan. When desired amount of sample has been placed on the pan, remove the pan with sample from the three armed pan support and place it on the counter top. Shake the pan back and forth to spread the sample evenly on the pan. Replace the pan with sample in the test chamber. Center it on the support, so

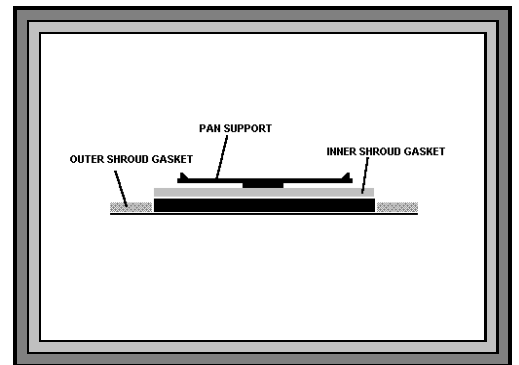


Figure 73 OUTER GASKET

that the shroud will not close on the rim of the pan when the lid is closed. The test begins automatically when the lid is closed.

- It is important that the above procedure be completed as quickly as possible. Leaving the lid open longer than necessary will have a negative impact on the test result.

TESTING PLASTIC PARTS

Contact your Sales Representative for guidelines and suggestions for testing parts.

20.2 CONTAINER RECOMMENDATIONS FOR RESIN SAMPLES

When sampling resin for moisture determinations, the sampling container is very important. The container used for holding the sample must protect the sample from absorbing moisture during the time the sample is in the container.

The container used for sampling must be one which can be tightly sealed. If the sample is collected in an open container, and is left open for a few minutes prior to testing, it will absorb moisture from the air, and the test result will not be valid.

The sampling container must be filled to the top. If the container used for sampling is only partially filled, the resin will absorb moisture from the air in the container. Once filled, the container should not be opened until the analyzer is ready to receive the sample. The sample should be added quickly, and spread evenly over the surface of the sample pan.

When testing resins for moisture with the MAX-2000 Moisture Analyzer, best results are achieved if the resin is cooled prior to testing. A small bottle is recommended so that the resin cools as quickly as possible. The container should be filled to the top with resin, and the container should be capped immediately to prevent the resin from absorbing moisture from the ambient atmosphere. The resin can be tested as soon as the container is cool to the touch.

Arizona Instrument recommends a 2 ounce (60ml) glass bottle. A plastic bottle made of non-hygroscopic resin can be used if testing is to be accomplished within one hour of sampling.

The 1995/1996 Fisher catalogue lists the following bottles which we recommend for sampling resin. The two ounce bottles are recommended. They hold enough for one or two tests, and they cool more quickly than the four ounce bottles.

GLASS BOTTLES

Wheaton "800" Redi-Pak clear medium rounds with caps - TFE-lined closures

<u>Fisher Catalogue Number</u>	<u>Size</u>	<u>Screw Cap Size</u>
02-911-166	2 oz.	38 - 400
01-911-167	4 oz.	48 - 400

PLASTIC BOTTLES

Nagene wide mouth polyethylene bottle for chemicals and specimens

<u>Fisher Catalogue Number</u>	<u>Size</u>	<u>Screw Cap Size</u>
02-893-5B	2 oz.	28 - 400
02-893-5C	4 oz.	38 - 400

The two ounce plastic bottles are not recommended for resins dried at temperatures above approximately 240° F.

20.3 SAMPLING METHOD - PELLETIZED RESINS

The following sampling procedure will assist you in handling your resin from the dryer to the analyzer in a way which will minimize moisture changes in the resin prior to testing.

- Place sample in a container with a lid which seals tightly. A glass container is preferable because it is impervious to moisture. If a container other than glass is used, it must be tested to ensure that the resin it contains will be protected from an increase in moisture content for an appropriate period of time. A sturdy plastic container is generally acceptable if testing is to be immediate.

For best results, cool the sample prior to testing. The container of resin should be cool to the touch. Because a large container will take longer to cool, a small vial which will hold just enough resin for one or two tests is best. A small vial will cool in about fifteen minutes, while a large container may require thirty minutes to cool.

- If sample is to be obtained from a dryer, the sample should be taken from a point in the dryer at which the resin will be at or near its driest point. Ensure that the resin is not obtained from a dead space where there is little movement of resin occurring, therefore not drying the resin adequately.
- When obtaining sample from a dryer or other container, fill the sampling container to the top and quickly seal tightly so that it will not absorb moisture from the

atmosphere. The sampling container should not be opened until the analyzer is ready to receive the sample.

- If an undried sample is to be obtained from a gaylord or other container, a larger amount of sample (perhaps two pounds) should be placed in a mixing container large enough (about one gallon) to half fill the container. The sample should be shaken and mixed well. Pour a portion of it into a regular sampling container from which sample can be added to the sample pan for testing.
- If more than one test is to be run from one sampling container, it should be tightly resealed immediately after adding sample to the sample pan so that the resin will not be exposed to the ambient air any longer than necessary. The container should be shaken well to mix the sample in the container prior to each test.

20.4 TESTING FOR PRECISION

The following procedure is designed for use when testing for precision or repeatability and is not for use in normal, daily testing.

To check the precision of the MAX-2000 Moisture Analyzer, variables which may affect the results must be eliminated. The following procedure will help to obtain reliable results in your testing.

- **SAMPLING:**

You will need a container with a capacity of one to two quarts. Fill the container one half to three quarters full of the resin to be tested. Shake the container until the pellets are well mixed in the container. This will reduce or eliminate the possibility of pockets of moisture occurring in the sample which could bias the results of the testing. Transfer the resin immediately to one of the following:

- ▶ Several small glass or plastic containers which each hold thirty to sixty grams of sample.
- ▶ A larger glass container or sturdy plastic container which will hold twelve to twenty ounces of sample. Glass is better because dry, hygroscopic resins will not draw moisture through the walls of a glass container.

NOTE: The resin may pick up a small amount of moisture during this process. Any increase in moisture will be minimized if it is done quickly. Since we are testing for precision, not accuracy, small changes in moisture during this preparation period is not something to be concerned about.

If using several small vials, each containing enough resin for one test, fill them all to the top. If using a larger container, holding enough sample to run several tests, fill the container about three-fourths full.

Let the resin cool until it is cool to the touch.

- TESTING:

Ensure that the MAX-2000 has been powered on and the idle temperature maintained at 100° for at least one hour before testing begins. Press the “START” button and run a test, following normal testing procedures. Remember that the sample must be evenly distributed over the surface of the sample pan before the lid is closed. The easiest way to get good sample distribution is to place the sample in a pile in the middle of the sample pan, remove the pan with sample and place it on a flat surface. Shake the sample gently back and forth until the sample is spread evenly in one or two layers.

When the test is complete, lift the lid and remove the sample pan with the sample. Place a new clean sample pan on the pan support. Leave the lid up until the chamber has cooled to 60°C. Close the lid and let the chamber temperature recover to 100°C.

Record the test results. If you are using a single container holding enough sample for several tests, shake the sample bottle well before adding sample to the sample pan. Repeat this procedure prior to loading sample for each test. Press the “START” key to begin the next test.

Run a total of five or six tests, recording test results following each test.

Press the “Menu” key on the MAX-2000 display. Select STORED DATA MENU. Select ANALYZE STORED DATA. Select each of the tests you want to be part of your statistical analysis. Press the “Calc” key. The mean deviation and coefficient of variation will be displayed. See ANALYZE STORED DATA on page 47 for additional information.

If you need assistance with parameter development or have questions concerning the operation of the analyzer contact either your AZI Sales Representative or Customer Service Representative at (800) 235-3600, 602-470-1414 or FAX: (480) 804-0656.

21 WARRANTY

Arizona Instrument warrants the Computrac MAX-2000 to be free from defects in materials or workmanship for one year from the date of purchase. AZI will repair or replace, at its option, products which AZI determines to be defective during the warranty period. All defective parts replaced by AZI become the property of AZI. Replacement parts are warranted for the remaining portion of the effective warranty period. This warranty does not apply to expendable or maintenance items such as pans and pan supports.

The above warranty does not extend to any product which has been subjected to misuse, abuse, neglect, accident, improper application, modifications or service performed by persons other than AZI's own service representatives; power surges or spikes; negligence in use, maintenance, storage, transportation or handling; or an act of God.

If a MAX product is defective in workmanship or materials, the owner's sole remedy shall be repair or replacement of the defective part, or parts, as provided above. Under no circumstances shall AZI be liable in any way to the owner or any user for any damage including, but not limited to, any loss of business or profits or any other direct, indirect, special incidental, or consequential damages, whether or not foreseeable, and whether or not based on breach of warranty, contract, or negligence in connection with the sale of such products. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.)

No other warranty is expressed or implied including the warranties of merchantability or fitness for a particular purpose. In no event shall AZI be liable for consequential and/or incidental damages.

The effective warranty begins on the date of purchase by, or lease to, the first end-user (owner). Keep the dated bill of sale, or invoice, for evidence of the effective warranty date when warranty service is requested.

In the event that any questions or problems should arise in the use or application of your Computrac MAX-2000 unit, call AZI Customer Service or your Account Representative toll-free at (800) 528-7411 or (602) 470-1414.

22 MAINTENANCE CONTRACT

Arizona Instrument has a high level of confidence in the reliability of the MAX. Our sophisticated circuits, advanced design and manufacturing techniques result in a unit that performs reliably over an extended period. To demonstrate our confidence, we offer an extended warranty maintenance contract. For a nominal annual charge, AZI will exchange any subassembly or repair any unit at the factory which fails through no fault of the user. This exchange or repair is on a no-charge basis, except for freight. Contact AZI and ask for the Maintenance Contract Sales Representative.

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ARIZONA INSTRUMENT LLC COMPUTRAC DIVISION

COMPUTRAC MAX-2000 MOISTURE ANALYZER USER'S MANUAL

If you have any questions regarding the operation of this instrument, please call our toll free number: (800) 528-7411. Internationally, call (602) 470-1414 or FAX (480) 804-0656

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